



COASTER

Vehicle manual for your JUCY vehicle

Australia, Gen 2 & 3

jucy.com | October 2026

*Images within this manual are for illustrative purposes only.
Actual vehicle, model, and exterior paint colours may vary.*



TABLE OF CONTENTS

Welcome to your JUCY vehicle	4
Before You Hit the Road	4
Description of keys	6
Vehicle equipment	6
Vehicle Controls	7
Starting the vehicle	7
Connect your phone	8
Windows & blinds	8
Safety & vehicle operational features	9
Dashboard warning lights	12
Power & Electrical	17
12-volt electrical system	17
Water & Bathroom	18
Freshwater tank	18
Greywater tank	18
Portable toilet cassette	19
Tap & sink	20
Using the Kitchen	21
Portable gas stove	21
Gas Cannister refills	24
Fridge	24
Comfort & Living	26
Interior Lights	26
USB Chargers	26
Setting Up for the Night	27
Luton table	27





Bed.....	27
Storage	28
Fuel, Maintenance & Roadside.....	29
Diesel fuel & AdBlue	29
Changing a tyre	30
Additional Information	31
Vehicle Return	32
Get ready for vehicle drop off	32



Getting Started

Welcome to your JUCY vehicle

Before You Hit the Road

Welcome to your JUCY adventure! This manual is your complete guide to everything you need to know about your vehicle. Please read all sections carefully before your trip begins to ensure a safe and enjoyable experience.



IMPORTANT INFORMATION

Before starting your journey, take a few moments to familiarise yourself with the campervan and make sure everything is secure. These simple checks will help you enjoy a safe and comfortable journey.

Tip	What you need to know
Secure your belongings	Make sure luggage and personal items are safely stored. Close and latch all cupboards, drawers, the fridge and doors. Avoid leaving loose items on benches, tables or the dashboard as they may move when driving.
Check the outside of the vehicle	Ensure all external, water and other connections have been disconnected. Take a quick walk around the vehicle before departing.
Know your vehicle's dimensions	Be aware of the campervan's height, width and length. Take extra care around low branches, bridges, tunnels, car parks, petrol stations and other areas with restricted clearance.
Allow extra space	Campervan's are larger and heavier than standard cars. Allow additional space when turning, changing lanes, merging and stopping, and maintain a safe following distance.
Keep left	In Australia and New Zealand, we drive on the left-hand side of the road. Take extra care when turning, entering roundabouts and changing lanes.
Take care when reversing and parking	Use your mirrors and reversing camera where fitted, but don't rely on them alone. Check your surroundings carefully and, where possible, have someone outside the vehicle guide you.
Plan your route	Check that your planned route is suitable for a campervan. Consider vehicle height and road conditions, and don't assume your GPS will account for the dimensions of your vehicle.



Take extra care in regional areas Regional roads can be narrower, winding or unsealed, with fewer fuel stations and services. Plan fuel and rest stops ahead of time and allow extra time for your journey.

Watch for wildlife Animals are more active around dawn, dusk and overnight, particularly in regional areas. Stay alert and reduce your speed where appropriate. If an animal enters the road, brake firmly and stay in your lane where it is safe to do so. Avoid sudden swerving.

Be particularly careful at dawn and dusk Visibility can change quickly around sunrise and sunset, and wildlife may be more active. Reduce your speed, use your headlights as appropriate and remain alert for animals, cyclists and other road users.

Allow for changing road conditions Drive to the conditions and take extra care on narrow bridges, winding roads, uneven surfaces and in wet or windy conditions.

Check your fuel and mobile coverage Don't assume the next fuel station or town will be nearby. Plan ahead when travelling long distances and be aware that mobile coverage can be limited in regional and remote areas. Download maps or directions before entering areas with limited coverage.

Be aware of limited services in regional areas If you travel a long distance from one of our branches, access to vehicle repairs, roadside assistance, parts, and other support may be limited, particularly in remote areas, on weekends and during holiday periods when some repairers may be closed. If you experience an issue, contact us as soon as possible so we can work with you to find the best available solution. ***Please be patient while we coordinate assistance, as arranging repairs or recovery in regional areas can take additional time and coordination.***

Take your time If you're new to driving a campervan, allow yourself time to become comfortable with its size and handling. Take it easy, leave plenty of space and enjoy the journey.



Description of keys

Ignition Key

Use to start your vehicle.



Vehicle equipment

Fire extinguisher

Each vehicle is equipped with a dry chemical fire extinguisher, meticulously selected to address both type B fires (involving grease and liquids) and type C fires (involving electrical elements). To deploy the extinguisher effectively, grasp the ring situated atop the bottle, direct the nozzle towards the top of the flames, and press down the lever firmly. Guide the nozzle from side to side to cover the entire width of the base of the flames.

The fire extinguisher is attached to the interior of the vehicle either near the bed area or in the rear kitchen depending on your vehicle.



IMPORTANT INFORMATION

Do not attempt to put out a fire if you are in any danger. If you are unable to control the fire, stay away from the vehicle in case of explosion and call emergency services.



VEHICLE CONTROLS

Vehicle Controls

Starting the vehicle

Gear stick must be in PARK and your foot on the pedal in order for the vehicle to start.



The dashboard will display a 'P' indicating that the vehicle is in park.



Start the vehicle using the ignition key.

With your foot still on the brake pedal, pull the gear stick down into the 'D' position. The dashboard will display a 'D' indicating that the vehicle is in drive.

Disengage the hand brake by pulling it down. A red exclamation mark will disappear from the dashboard. To engage the handbrake, pull the handbrake up. A red exclamation mark will appear.



IMPORTANT INFORMATION

Handbrake is on the left-hand side of the driver seat. Do not forget to disengage the handbrake before you drive.



Connect your phone

1. Connect your phone to the USB-A port using a genuine or certified data cable.
2. Unlock your phone and accept any connection prompts.
3. Select Apple CarPlay or Android Auto icon on the vehicle screen.



 **Apple CarPlay®**

- Compatible iPhone
- iOS 7.1 or later
- Genuine Apple Lightning cable or Apple-certified cable
- Mobile data connection

 **Android Auto™**

- Compatible Android™ phone
- Android 6.0 or later
- Genuine or manufacturer-approved USB data cable
- Android Auto app installed (if required)
- Mobile data connection

 **TROUBLESHOOTING**
If your device does not connect:

- ✓ Ensure you are using a genuine or certified data cable. **Charging-only** cables will **not** work.
- ✓ Confirm the cable is fully inserted into both your phone and the USB port.
- ✓ Unlock your phone and accept all prompts.
- ✓ Disconnect and reconnect the cable.
- ✓ Restart your phone.
- ✓ Ensure mobile data is turned on.
- ✓ Ensure Siri® (Apple) or Google Assistant™ (Android) is enabled.
- ✓ Check that your phone software is **up to date**.
- ✓ Try a different genuine data cable if available.



 **IMPORTANT**

For your safety, complete initial setup while the vehicle is parked.

 Mobile data charges may apply.

 Performance may vary depending on your phone, software version and cable quality.

Windows & blinds

Windows

The vehicle is equipped with privacy curtains on the rear windows and in the front cabin. These blinds can be rolled up when not in use.



To open the windows on board your vehicle, turn the vent handles inwards. Push the window out and click the latch in place. The window has a mosquito net and a sun blackout blind. These can be used separately. To use the mosquito net, pull the white blind down using the handle indents. To use the sun blackout blind, pull the blind up using the handle indents.

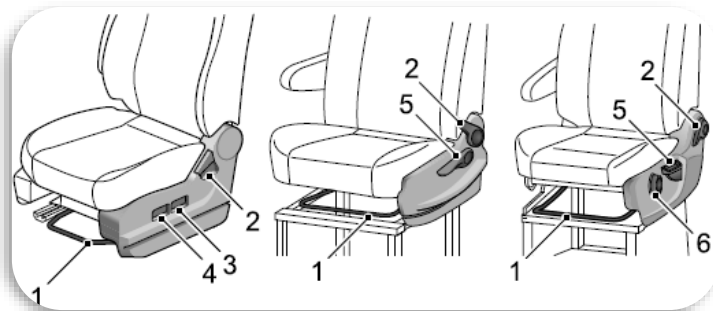




Safety & vehicle operational features

Seat Adjustment Guide

1. Longitudinal Adjustment
 - * Lift lever (1) to move the seat forward or backward.
 - * Ensure your arms rest comfortably on the steering wheel when seated.
2. Height Adjustment
 - * To raise the front of the seat lift lever (4); to lower, push down.
 - * To raise the rear of the seat lift lever (3); to lower, push down.
 - * To raise the overall height of the seat lift lever (5); to lower, push down.
3. Backrest Angle Adjustment
 - * Lift lever (2) and lean backwards.
4. Armrest Adjustment
 - * To lower the armrest, lift it to the top position and then push it all the way down. Raise it again to your preferred position.

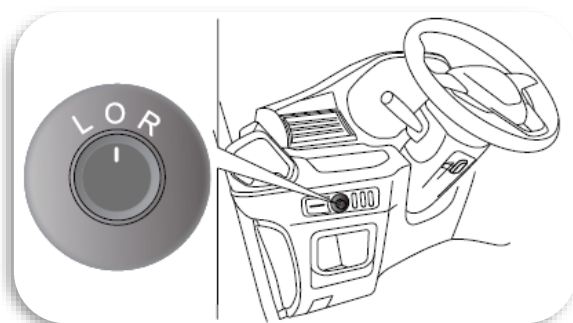


Exterior Mirror Adjustment Guide

Depending on the vehicle you are in, the mirror adjustment will be on the left or the right hand side of the steering wheel.

1. Optimizing the View – Adjust the outside mirrors to focus on the adjacent lane with slight overlap from the interior mirror's view.
2. Manual Adjustment – Adjust each mirror manually by moving the glass to achieve the desired position.
3. Power Mirrors – Turn the switch to L (left) or R (right) to select the mirror to be adjusted. Move the mirror switch towards the front/rear/left/right to adjust the lens to tilt towards up/down/left/right.





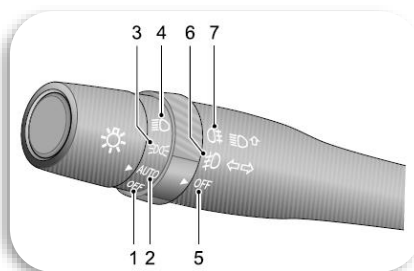
External Lights

The auto function for headlights automatically adjusts your vehicle's lights based on surrounding light conditions. It activates the headlights at dusk, in tunnels, or during low visibility, ensuring optimal safety and convenience without manual intervention.

Depending on your vehicle, you may have the headlight controls located either attached to the steering wheel or on the main control panel screen.

If you have the headlight controls attached to the steering wheel:

To turn the headlights on, turn the ring of the left stalk to the AUTO position 2 (see diagram below).



If you have the headlight controls attached to the main control panel screen:

To turn the headlights on, on the screen press the home icon; it should default to an image of the vehicle where you can touch the screen where it says "Lamps".



From here the headlight options will appear – we recommend you use "Headlamp AUTO" which allows the headlights to turn on and off with the vehicle detecting if it is nighttime, travelling through a tunnel etc.





Dashboard warning lights

Models this applies to: Coaster – Gen 1 – 2024 onwards Models.

It's important to know what each dashboard warning light means and what actions you can take, because you might be able to avoid a breakdown or catastrophic failure which will result in your vehicle being towed and disrupting your holiday.

This guide will give you the facts you need to understand what the different amber and red warning lights on your dashboard mean, should they come on, why they come on, the urgency of the problem and what you should do when you see them.

The warning lights on your dashboard follow a simple traffic light color system:

- **Green:** The system is functioning properly or is actively in use.
- **Amber:** There is a malfunction or fault – exercise caution and have it checked at your next convenience, but it is not immediately critical and non-urgent.
- **Red:** A serious and potentially dangerous issue – stop driving as soon as it is safe to do so as this could cause severe damage, costly repairs or compromise safety.

	Brake Warning Also known as the brake system warning light, parking brake warning light or brake fluid warning light. The brake warning light illuminates in red indicating that the handbrake is engaged. If the handbrake is fully released but the brake light remains lit, it indicates low brake fluid levels or if you are driving downhill for a long period of time. If the ABS warning light is also illuminated, this signals that the braking system has malfunctioned and your brakes may not work properly. Can I still drive with my Brake warning light on? Pull over and stop as soon as it's safe to do so – keep your speed low and avoid braking suddenly. If the light goes out after you stopped the vehicle, the problem has cleared. As brake pads wear, fluid levels fall causing the light to come on. If the problem persists please get in touch with Roadside Assistance.
	ABS Warning Also known as ABS (Anti-lock Braking system), an add-on safety system to prevent the brakes locking and skidding. ABS helps to prevent the wheels from locking when under hard braking. If ABS fails, normal brakes are unaffected, though they operate without ABS. The most common cause for the ABS warning light is a damaged wheel speed sensor. Diagnostics and fault code scanning should determine the malfunction. Can I still drive with my ABS light on? If the ABS light comes on by itself you should still have normal, unassisted braking, so it's safe to continue your journey – but keep your distance, take extra care, and get it checked as soon as possible. If it comes on with the red brake warning light it could indicate that the brake system is failing and you should stop straight away and get in touch with roadside assistance.
	Electronic Stability Warning Also known as Electronic Stability Control (ESC). This warning light indicates a problem with traction control. If it's flashing it means the ESP system is intervening – for example, if you're driving on a slippery road. If the light stays constantly lit, it indicates a malfunction. The ESC / ASR system is reliant on wheel speed sensors and as these sensors are prone to damage. The

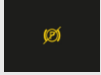


	ESP light will light up with the word 'OFF' if the system has been deactivated, in which case you may have inadvertently turned it off. Can I still drive with my Electronic stability light on? Yes, be cautious and drive to the conditions. To check, try stopping, shutting down and restarting the engine. If the light remains on after restarting get in touch with roadside assistance.
	Electric Power Steering Warning Also known as the EPS or EPAS warning light. The steering wheel and exclamation mark indicate a problem with the electric power steering. Excessive usage of the steering when the vehicle is stationary, or leaving the steering on full lock while the engine is running can cause the power steering motor to overheat. Can I drive with my EPS light on? This is temporary and normal steering operation will resume once cooled. You can continue to drive but if the warning light is red, the power steering system has a failure, you will notice that the car is harder to turn and you should take extra care. If the light remains on, pull over when safe to do so and get in touch with Roadside assistance.
	Airbag Warning Also known as the supplemental restraint system (SRS) warning light or seatbelt warning light. When this light goes red it means that at least one element of the seatbelt or airbag safety system is not working correctly: airbag module fault; airbag crash sensors damaged often due to a collision or water damage; problems with seat belt / buckle; wiring under the seats dislodged. Can I still drive with my Airbag light on? Yes for a short distance to get to your destination. Check all seatbelts are buckled and clipped in correctly. It can also come on if a heavy bag is placed on a seat, making the vehicle think that someone is sitting in the seat without a seatbelt on. If this light comes on and you cannot get it to turn off, please get in touch with roadside assistance.
	Engine Coolant Overheating Warning Also known as the coolant temperature warning light. This light will come on when the engine is overheating. This could mean that coolant levels are running low, perhaps due to a leak in the system, or it could be a sign of a larger problem, like a head gasket failure. Can I still drive with my engine overheating light on? If this light is red you should stop straight away, as without enough coolant your engine will have irreparable damage. Check that coolant levels are not below the MIN. mark on the reservoir tank. If topping up, allow time for the coolant to cool before removing the cap. Have a look to see if there are any obvious leaks. If you can't see any and the light goes off after topping up then you should be fine to continue your journey. If the light comes back on again after topping up please stop the vehicle and get in touch with roadside assistance.
	Battery Warning Also known as the battery charge light or battery charging system light. If this light comes on when you're driving it indicates that the battery is not charging. This could be due to a problem with your car's electrical system and it could have several causes, such as a faulty alternator, faulty battery, bad electrical connection or damaged cabling. Can I still drive with my battery charging system light on? Yes, however your car will run as normal until the battery is dead but once it is drained your vehicle will not start. If this light comes on, get in touch with roadside assistance.



  	Oil Pressure Warning Also known as the low engine oil or low oil pressure light. The oil warning light comes on when either the oil temperature gets too high or the oil level or pressure is too low. If the oil is not lubricating the engine effectively it could lead to expensive or irreparable engine damage, so it's important to act quickly. Can I still drive with my low engine oil light on? When this light comes on you should stop as soon as possible and turn off the engine. Have a look for any obvious oil leaks under the car, and then check the oil levels, topping up if necessary. If the oil levels are fine, then the oil pump may be faulty. In this case get in touch with Roadside assistance. If you can't see any leaks and the light goes off after topping up then you should be fine to continue your journey.
	Engine Malfunction Warning Light Also known as the check engine or ECU warning light. When the engine management light is illuminated it can indicate a number of faults, from minor issues like a broken electrical sensor to a much larger mechanical issue, like a fault with your emission control system or catalytic converter. How long can I drive with my check engine light on? If the check engine light comes on you can continue to your destination, then get in touch with Roadside assistance.
 	Immobilizer Warning Also known as the anti-theft warning light. This light should flash once when the ignition is set to MAR. If the warning light illuminates constantly, it indicates a possible failure in the engine immobilizer / anti-theft system. If the light consistently flashes with the engine running, it means the van has a code system failure. It may be as simple as requiring a new battery in the key FOB. How long can I drive with my immobilizer warning light on? You can continue driving, however please get in touch with Roadside assistance.
	Pre-Collision System Warning This vehicle may be equipped with pre-collision avoidance technology. This system will automatically apply the brakes if it senses a collision is about to occur. Can I still drive with the pre-collision avoidance system light on? An amber light may appear if the system activates or intervenes. If the light appears with an exclamation next to it and it is red, it indicates a fault in the system. This most commonly occurs if the radar system in the windscreen or on the front of the vehicle has been obscured or has been damaged. If no damage has occurred, check the front of the vehicle for any obstructions such as mud, snow or excessive build-up of bugs. Clean where possible and restart the engine. You can continue driving to your destination, however the automatic collision avoidance system will not function, and this needs to be reported to Roadside Assistance.
	Stop & Start System This light indicates the function of the Stop & Start system. Can I still drive with the yellow light on? Yes, although there may be a fault. If the Stop & Start function has been manually deactivated, the word "OFF" will appear. If the light is amber and flashes, this indicates a fault. This does not affect any safety functions of the vehicle. Contact Roadside Assistance at your next opportunity.



	Electronic Park Brake Warning Light Indicates that the Electronic Park Brake has malfunctioned or is faulty. Can I continue to drive with this warning light on? No, when safe to do so, pull over and contact Roadside Assistance at your earliest opportunity.
	Fuel Filter Water Warning Light This light indicates there may be water in the fuel filter. Can I continue to drive with this warning light on? Yes, but only for a short distance until it is safe to pull over. There is a process to drain the water from the fuel filter. Call Roadside Assistance or refer to the owner's manual to be shown how to perform the drain.
	Auto Hold Warning Light This vehicle is equipped with an auto hold function that prevents the vehicle from rolling backwards when moving off on steep inclines. If this amber light appears, it indicates that the auto hold function has a fault and may be not functioning. Can I continue to drive with this warning light on? Yes, you can continue driving although there may be a fault. This system can be manually deactivated and there is a button on the dash for this. Report to Roadside Assistance or to the team when you return the vehicle.
	Lane Departure Alert System Failure This vehicle may be equipped with lane departure alert technology. This system will automatically move the steering wheel if it senses the vehicle is moving off the road. Can I still drive with my lane control system light on? Yes. This system can be manually turned off, so check this first. There will be a button on the dash to turn it on and off. If this does not work, and the amber light remains on, there may be a fault in the system. You can continue on your journey and please get in touch with Roadside assistance when convenient.
	Tyre Pressure Warning Tyre pressure monitoring systems let you know when the pressure falls. This could happen over time or it could be because of a puncture. Can I still drive with my tire pressure light on? Yes, but you should drive with extra care and aim to check the tyres at the next opportunity. Low tyre pressure can cause unsafe driving conditions so reduce your speed, and try to avoid braking suddenly or making any violent steering actions. Inflate the tires according to the vehicle manufacturer specification in the tyre chart sticker inside either the driver's or passenger front doors. If you have a flat tyre, please use the tools and spare tyre to change it. If you change the tyre on journey, please tell us so that we can replace the spare for the next customer.
	Glow Plugs Warning The glow plugs light may remain lit for longer periods of time in cold conditions, but only a very short time in warm conditions. If the glow plug light remains constantly lit or flashes, it's likely that the glow plugs and/or relay switch require replacement. How long can I drive with my glow plug warning light on? It is safe to drive but the vehicle needs to be diagnosed, please get in touch with Roadside assistance.



	Diesel Particulate Filter Warning Also known as the DPF or exhaust particulate filter warning light. This light may appear occasionally to alert the driver that the DPF system is running a cleaning cycle. The light will go out once it has finished. If blocked and requires elimination of trapped pollution particulates, the light comes on and stays on, meaning the system requires driver input. Short trips with lots of stops and starts can cause this light to come on. Can I still drive with my DPF light on? Yes, drive at a speed of 60 km/h with the engine revs above 2000 rpm for about 15 minutes. Ideally, driving for long durations on a highway is the best way for the vehicle to run the regeneration. When regeneration is complete, the warning light goes off. If the DPF warning light stays on, try the process again. Failing that, please get in touch with Roadside assistance.
	Low AdBlue Warning Light The diesel emissions additive (AdBlue) warning light comes on when levels are low. AdBlue consumption depends on driving style. When the AdBlue light comes on, top up with AdBlue fluid asap. The AdBlue cap is next to the fuel filler cap and is blue. DO NOT PUT ADBLUE INTO THE FUEL. Always fill the AdBlue tank with at least 5 litres of AdBlue. How long can I drive with the AdBlue warning light on? It's safe to drive but if not topped up soon, the vehicle will go into "limp mode" and may not start or may be limited to a max speed of 20km/h, leaving you stranded. You will have approximately 600km's of travel to refill the AdBlue once this light comes on.
	Collision Avoidance Warning Light This vehicle may be equipped with collision avoidance technology. This system will automatically apply the brakes if it senses a collision is about to occur. Can I still drive with the collision avoidance system light on? An amber light may appear if the system activates or intervenes. If the light appears with an exclamation next to it and it is red, it indicates a fault in the system. This most commonly occurs if the radar system in the windscreen or on the front of the vehicle has been obscured or has been damaged. If no damage has occurred, check the front of the vehicle for any obstructions such as mud, snow or excessive build-up of bugs. Clean where possible and restart the engine. You can continue driving to your destination, however the automatic collision avoidance system will not function, and this needs to be reported to Roadside Assistance.



POWER & ELECTRICAL

Power & Electrical

12-volt electrical system



ADDITIONAL TIPS

If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

Your vehicle has two batteries. One in the engine compartment and one in the rear of the cabin. The battery inside the cabin is also called your domestic battery. The engine compartment battery is located under the driver's seat.

The domestic battery operates the water pump, esky & interior lights. The domestic battery is charged by the alternator when the vehicle is being driven.

The 12-volt electrical panel is located on the rear of the vehicle in the kitchen area. To turn it on, switch the power button so the green light is illuminated.

This panel operates the water pump and lights and must be turned on to operate any device on the 12-volt system.



ADDITIONAL TIPS

The fridge is the largest user of domestic battery power. If you are only driving short distances (less than 3 hours), the battery may not recharge sufficiently. Customers should switch off lights when not in use to avoid unnecessary battery drain.



IMPORTANT INFORMATION

It is recommended that the vehicle is driven for 3 hours every second day for the domestic battery to continue to operate the 12-volt system. If the 12V battery drops to 11V or below, drive the vehicle or plug into 240V power to recharge it.



WATER & BATHROOM

Water & Bathroom

Freshwater tank



The freshwater tank is located in the rear of the vehicle, in the kitchen area.



To fill the freshwater tank:

1. Unscrew the "Fresh water only" compartment.
2. Remove the cap from the water inlet.
3. Place the end of the water hose into the tank and connect the hose to the tap to fill the vehicle with fresh water.



ADDITIONAL TIPS

Do not use too much pressure as the tank must be vented when filling. In the event of an air bubble, simply remove the hose, reinsert it and fill slowly again. The tank is full when the water starts to overflow from the water inlet.

Greywater tank

The grey water holding tank collects wastewater from the kitchen sink.

To empty the greywater tank:

1. Collect the grey water hose from the storage compartment.





2. Connect the hose to the outlet. Make sure it is firmly attached by pulling down the silver levers on each side of the attachment.
3. Place the other end of the hose into the dump station disposal opening.
4. Open the tank by turning the blue lever so it is parallel with the pipe and wait for it to empty.
5. Once the grey water is empty, close the lever & remove the hose and stow away in the storage compartment.

Should the grey water tank become obstructed during your journey, we recommend inserting a hose into the grey water outlet as far as it reaches. Turn on the hose to its highest pressure setting and direct the flow of water into the tank until it reaches full capacity. Once achieved, withdraw the hose, facilitating the flow of grey water. If needed, repeat this process until the obstruction is cleared.

Portable toilet cassette



It is highly recommended to regularly empty the toilet cassette, and it is mandatory to empty and clean it before returning the vehicle to the depot.

During your trip:

- Empty the toilet cassette regularly at designated dump points. Do not allow the cassette to become overfull, as this may cause spills, leaks, or difficulty emptying.
- After emptying, add fresh toilet chemical and approximately 0.5 litre of clean water before continuing use.
- Using toilet chemical as recommended will help control odours and keep the cassette clean.



Preparing the Toilet Cassette for Vehicle Return:

- Before returning your vehicle, the toilet cassette must be cleaned and returned completely empty and free of liquid.
- Empty the toilet cassette at a designated dump point.
- Rinse the cassette thoroughly with clean water. (You may need to repeat this process until the water runs clear.)
- Add the recommended amount of toilet chemical and approximately 0.5 litre of clean water.
- Gently swirl the solution around the inside of the cassette for approximately 30 seconds to clean the interior.
- Empty the cassette completely, ensuring all liquid has been drained.
- Reinstall the clean, empty cassette in the vehicle.



IMPORTANT INFORMATION

The toilet cassette must be returned completely empty and clean at the end of your hire. Do not leave any water, waste, or cleaning solution inside the cassette.

Tap & sink

The vehicle comes equipped with a water system. To operate the tap, turn on the 12-volt control panel by pressing the power button so the green power button illuminates green. The tap switch also needs to be illuminated green for the tap to work.



IMPORTANT INFORMATION

We ask that you **do not** put food scraps or any items other than liquids into the sink to prevent it from getting clogged in the first instance.

Troubleshooting: My sink won't drain

Tip	What you need to know
My sink won't drain	The most common reason for a sink not draining is due to the grey water tank not being emptied. Try emptying the grey water tank and see if this works. If the grey water tank is empty and your sink still won't drain, the pipe may be blocked. We recommend pouring hot water or baking soda mixed with vinegar down the sink to unblock the pipe.



KITCHEN & APPLIANCES

Using the Kitchen

Portable gas stove

The vehicle is equipped with a portable butane gas stove which can be found in the kitchen compartments in a black carry case.

Inside the vehicle, the cooker is to be only used on the kitchen stove but can be used outside on a side table.



IMPORTANT INFORMATION

The cooker is designed to be used for very short periods – no longer than fifteen minutes at a time. This cooker is not designed for use with pans larger than 200mm.

1. To start remove gas cooker from the black carry case and place on a flat surface.



2. Open cartridge cover and place gas cartridge in.



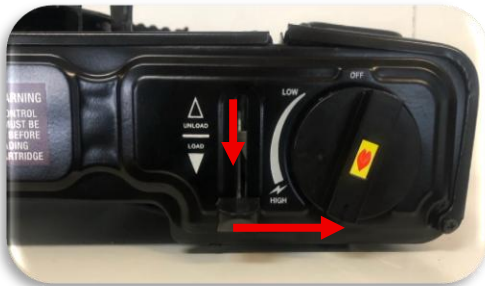
3. Turn the ignition knob "OFF" and set the cartridge lock lever to "UNLOAD".



4. Open the cartridge cover, slide the gas cartridge, top end first and with its notch up, in the compartment.
5. Open the cartridge cover, slide the gas cartridge, top end first and with its notch up, in the compartment.
6. Align cartridge collar notch with the locator tab on the gas cooker as per photo.



6. Push and turn the knob to anti-clockwise past the ⚡ position until a click is heard.



IMPORTANT INFORMATION



If the burner fails to light, immediately turn the ignition knob to "OFF" position and restart again.

The flame can be controlled by turning the ignition knob between the "HIGH" and "LOW" position.



Turn the ignition knob to "OFF" to shut off fuel supply.

Wait until the flame is fully extinguished before performing the next step.



Raise the cartridge lever to "UNLOAD" and remove the gas cartridge from the compartment.



IMPORTANT INFORMATION



Do not leave the gas cartridge inside the gas cooker when not in use. It is not safe to use cooking appliances for comfort heating.

Always have sufficient ventilation when using this appliance by opening a window or door of your vehicle.



Gas Cannister refills

You can purchase new butane gas cannisters for your portable camping stove from Kmart, Bunnings, Mitre 10 and or any other camping or hardware store (such as BCF, Anaconda or Kathmandu).

Sample image of the gas cannisters for reference:



Fridge

The fridge in your vehicle operates via the 12-volt system. To operate the fridge, switch on both the power button and the fridge button so they illuminate green.



Turning the fridge on/off



1. The power and thermostat can be found on the exterior of the fridge near the lid highlighted with the arrow in the image above. The digital screen will illuminate when it is turned on.
2. **Turn on / off** - Press and hold the power button for 3 seconds to turn it on/off.
3. **Shut down a specific zone** - You can run either zone completely independently or shut one off to save power:
 - Turn off LEFT Zone (L): Press and hold the + and ⚙ (Settings) buttons together for 3 seconds, or long-press + (depending on exact firmware) until the display changes.



- Turn off RIGHT Zone (R): Press and hold the – and ⚙ (Settings) buttons together for 3 seconds, or long press –
- 4. **Setting the temperature – We recommend you set it at 4 degrees.**
 - Press the + or – button once. The **L** zone temperature numbers will start flashing.
 - Use + or – to set your desired temperature for the Left Zone.
 - While it is flashing, tap the **Settings Button** ⚙ once to switch the flashing selection over to the **R** zone numbers.
 - Use + or – to adjust the Right Zone temperature.
 - Stop pressing buttons; let the screen flash 5 times until it goes solid. Your new target temperatures are now locked in
- 5. **Toggling between MAX and ECO modes –**
 - MAX Mode: Uses full compressor power to rapidly drop temperatures down when first packing the fridge.
 - ECO Mode: Limits compressor speed to save valuable battery capacity once everything is already chilled.
- 6. **Adjusting the Battery Protection Mode (H/M/L) –** To prevent your vehicle's starting battery from draining entirely, the fridge features an automatic cut-off mechanism.
 - Long-press the **Settings Button** ⚙ for about **3 to 5 seconds** until the current protection level letter (**H**, **M**, or **L**) begins flashing on the bottom of the screen.
 - Tap the ⚙ button sequentially to cycle through the options:
 - **H (High):** Recommending for when plugged directly into your car's main cranking battery socket. Cuts power early to ensure you can still start the engine.
 - **M (Medium):** Standard mid-tier protection.
 - **L (Low):** Recommended if running off a dedicated dual-battery setup, auxiliary lithium setup, or heavy power station. It draws down deeper before shutting down.
- 7. **Swapping between Celsius and Fahrenheit**
 - Turn off the panel by holding the power button.
 - Hold the Settings Button ⚙ down until E1 shows up on the screen.
 - Continually tap ⚙ to navigate past factory configurations until E5 appears.
 - Press + or – to toggle between °C and °F. Turn power back on to lock it in.



IMPORTANT INFORMATION

It is recommended that the vehicle is driven for 4-6 hours a day for the domestic battery to continue to operate the 12-volt system.



COMFORT & LIVING

Comfort & Living

Interior Lights

To operate the cabin lights, turn on the 12-volt control panel by pressing the power button so the green power button lights up green.

The switches for the lights are located in the cabin of the vehicle, on the wall across from the bed. Flicking the switch upwards illuminates the red light, flicking the switch downwards illuminates the white light.



USB Chargers

The vehicle is equipped with USB power points in the kitchen area and USB power points in the cabin area.

These run off the 12-volt battery and will only work if the main power button is switched on.



SLEEPING & LIVING

Setting Up for the Night

Luton table

To disassemble the table, pull handle 1 out and rotate right.
Clip back in and rotate left: repeat to loosen and remove the tabletop.
Repeat for handles 2 & 3 and remove the table leg.



Bed

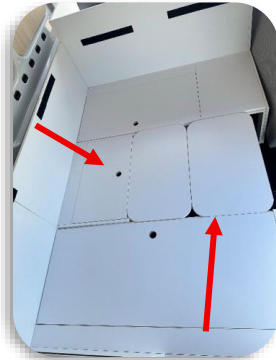
The vehicle is equipped with one double bed that also serves as the dining area during the day.

To make the bed, follow the below steps:

1. Remove table from the dining area (see Luton table instructions above for removal).



2. Remove all cushions from the dining area. Using the table that was removed in step 1, place the table in the middle of the bed area. In the storage compartment under the bed, there will be another flatbed extension. Place this on the end of the bed.



3. Place cushions back on the bed as shown in the image below.



Storage

The vehicle has a dedicated storage area under the bed/dining area, as well as various drawers/cupboards throughout the vehicle to store personal items.



FUEL, MAINTENANCE & ROADSIDE

Fuel, Maintenance & Roadside

Diesel fuel & AdBlue

The vehicle accepts diesel fuel only. DO NOT refill the vehicle with any other fuel or fluid. The diesel tank cap is marked with DIESEL on it and can be opened by unscrewing the diesel cap. The fuel filling location is located next to the passenger door.



Once filled with diesel, place the fuel cap on the inlet and turn the cap to lock it.

IMPORTANT INFORMATION



The vehicle accepts diesel fuel only within the fuel compartment. If you fill the vehicle with unleaded fuel, water or AdBlue within the fuel compartment, please do not start the engine and call JUCY Roadside Assistance immediately.

Your vehicle may need AdBlue depending on the vehicle generation. The difference is seen by the two compartments in the fuel area. One compartment for Diesel – it's a black cap, and for the AdBlue compartment – it's a blue cap.



Sample: a vehicle that DOES NOT need AdBlue (black cap only)



Sample: a vehicle that DOES NEED AdBlue (blue cap)

If the AdBlue level is low, a warning light or symbol illuminates on the dashboard and a message advises you to top up the AdBlue tank. Please find the nearest fuel station or auto shop which supplies AdBlue and refill the vehicle with AdBlue as soon as possible. Failure to refill the AdBlue tank will result in the vehicle going into limp mode.



Changing a tyre

Prepare the Vehicle:

Stop the vehicle in a safe, flat, and stable area. Turn off the engine and engage the parking brake. Your spare tyre is located underneath the vehicle at the rear.



Retrieve the Tools:

The tools are located in the side compartment on the driver's side step. Remove the cover to access the tools behind, as shown in the photo below. It includes: bolt spanner, jack, tow bar.



Loosen the Wheel Bolts: Use the bolt spanner and rod to loosen the wheel bolts by one turn.

Position the Jack: Extend the jack slightly and position it at the designated lifting point.

Lift the Vehicle: Raise the vehicle using the jack until the wheel is off the ground.

Take Off the Punctured Wheel: Use the wrench to remove the spare wheel from under the vehicle and free it from its holder.

Install the Spare Wheel: Place the spare wheel, lining up the holes with the pins. Tighten the bolts by using the bolt spanner and rod – crossing from one bolt to the opposite one.

Lower the Car: Lower the car back down and remove the jack.

Don't forget to:

- Tighten the wheel bolts fully.
- Put the punctured wheel back in its holder and tighten the knob. Tell us at vehicle return if you have changed the wheel so we can replace the spare with a new tyre.
- Store the tools back in their bag and place the bag under the passenger seat.



IMPORTANT INFORMATION

If you do change your tyre whilst on the road with us, please call us to let us know so that we can ensure our vehicle maintenance team are notified to replace the spare tyre when you return your vehicle for the next customer.



Additional Information

Item	Specification
Tyre Size	235/65R16C
Tyre pressure	45 PSI
Oil type	Pro 5 5W30
Coolant type	Red Coolant (any brand)
Car Battery	NPCISS110H



IMPORTANT INFORMATION

Service stations may not have the correct oil type for our fleet.
It is recommended to visit a mechanic who will most likely have the correct oil type you need to purchase if an oil top up warning comes on.



VEHICLE RETURN

Vehicle Return

Get ready for vehicle drop off

Please return your vehicle at the time listed in your booking confirmation.



IMPORTANT INFORMATION

Sorry, no after-hours drop-offs; we want to make sure every vehicle is checked in by our friendly team so you get the best send-off.

Before you say goodbye to your vehicle

- Top up the fuel (if applicable based on your confirmed booking date) to the same level as at pick-up.
- Remove all your items, including any food or gear from cupboards, drawers, or storage.
- Tidy up the vehicle — a quick clean, dishes done, and rubbish taken out.
- If your vehicle has a toilet cassette and grey water tank, please empty them at an authorised dump station before you return.
- Then just hand the keys back to our friendly team and you're all set!

