



CONDO

Vehicle manual for your JUCY vehicle

Australia, Gen002

jucy.com | October 2026

*Images within this manual are for illustrative purposes only.
Actual vehicle, model, and exterior paint colours may vary.*



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Getting Started

Welcome to your JUCY vehicle

Before You Hit the Road

Welcome to your JUCY adventure! This manual is your complete guide to everything you need to know about your vehicle. Please read all sections carefully before your trip begins to ensure a safe and enjoyable experience.



IMPORTANT INFORMATION

Before starting your journey, take a few moments to familiarise yourself with the campervan and make sure everything is secure. These simple checks will help you enjoy a safe and comfortable journey.

Tip	What you need to know
Secure your belongings	Make sure luggage and personal items are safely stored. Close and latch all cupboards, drawers, the fridge and doors. Avoid leaving loose items on benches, tables or the dashboard as they may move when driving.
Check the outside of the vehicle	Ensure all external, water and other connections have been disconnected. Take a quick walk around the vehicle before departing.
Know your vehicle's dimensions	Be aware of the campervan's height, width and length. Take extra care around low branches, bridges, tunnels, car parks, petrol stations and other areas with restricted clearance.
Allow extra space	Campervan's are larger and heavier than standard cars. Allow additional space when turning, changing lanes, merging and stopping, and maintain a safe following distance.
Keep left	In Australia and New Zealand, we drive on the left-hand side of the road. Take extra care when turning, entering roundabouts and changing lanes.
Take care when reversing and parking	Use your mirrors and reversing camera where fitted, but don't rely on them alone. Check your surroundings carefully and, where possible, have someone outside the vehicle guide you.
Plan your route	Check that your planned route is suitable for a campervan. Consider vehicle height and road conditions, and don't assume your GPS will account for the dimensions of your vehicle.



Take extra care in regional areas Regional roads can be narrower, winding or unsealed, with fewer fuel stations and services. Plan fuel and rest stops ahead of time and allow extra time for your journey.

Watch for wildlife Animals are more active around dawn, dusk and overnight, particularly in regional areas. Stay alert and reduce your speed where appropriate. If an animal enters the road, brake firmly and stay in your lane where it is safe to do so. Avoid sudden swerving.

Be particularly careful at dawn and dusk Visibility can change quickly around sunrise and sunset, and wildlife may be more active. Reduce your speed, use your headlights as appropriate and remain alert for animals, cyclists and other road users.

Allow for changing road conditions Drive to the conditions and take extra care on narrow bridges, winding roads, uneven surfaces and in wet or windy conditions.

Check your fuel and mobile coverage Don't assume the next fuel station or town will be nearby. Plan ahead when travelling long distances and be aware that mobile coverage can be limited in regional and remote areas. Download maps or directions before entering areas with limited coverage.

Be aware of limited services in regional areas If you travel a long distance from one of our branches, access to vehicle repairs, roadside assistance, parts, and other support may be limited, particularly in remote areas, on weekends and during holiday periods when some repairers may be closed. If you experience an issue, contact us as soon as possible so we can work with you to find the best available solution. ***Please be patient while we coordinate assistance, as arranging repairs or recovery in regional areas can take additional time and coordination.***

Take your time If you're new to driving a campervan, allow yourself time to become comfortable with its size and handling. Take it easy, leave plenty of space and enjoy the journey.



Description of keys

Ignition Key:

Use to start your vehicle
Unlock / lock fuel tank cap.



Fresh Water Key:

Unlock/ lock freshwater compartment



Gas Compartment Key:

There is no key for the gas compartment, because it is located inside the vehicle. Simply lift the latch to access the gas bottle within the gas compartment.

Vehicle equipment

Fire Extinguisher

Each vehicle is equipped with a dry chemical fire extinguisher, meticulously selected to address both type B fires (involving grease and liquids) and type C fires (involving electrical elements). To deploy the extinguisher effectively, grasp the ring situated atop the bottle, direct the nozzle towards the top of the flames, and press down the lever firmly. Guide the nozzle from side to side to cover the entire width of the base of the flames.

Fire extinguisher is attached to the interior of the vehicle behind the passenger side rear seat.





IMPORTANT INFORMATION

Do not attempt to put out a fire if you are in any danger. If you are unable to control the fire, stay away from the vehicle in case of explosion and call emergency services.

Smoke Alarm

Each vehicle is furnished with a smoke alarm, serving as a crucial element for your safety and security. This alarm is energized by a replaceable 9-volt battery. Should a replacement be warranted during the duration of your rental, kindly procure a new battery, retain the receipt, and upon vehicle return, reimbursement will be facilitated accordingly.



IMPORTANT INFORMATION

Do not disconnect the smoke alarm. It must be connected at all times for your safety.



VEHICLE CONTROLS

Vehicle Controls

Starting the vehicle

Gear stick must be in PARK and your foot on the pedal in order for the vehicle to start.



The dashboard will display a 'P' indicating that the vehicle is in park. Start the vehicle using the ignition key.



With your foot still on the brake pedal, pull the gear stick down into the 'D' position. The dashboard will display a 'D' indicating that the vehicle is in drive.



Disengage the hand brake by twisting & pushing it down. A red exclamation mark will disappear from the dashboard. To engage the handbrake, pull the handbrake up. A red exclamation mark will appear.



CAUTION

Handbrake is located below the gear stick.



Connect your phone

1. Connect your phone to the USB-A port using a genuine or certified data cable.
2. Unlock your phone and accept any connection prompts.
3. Select Apple CarPlay or Android Auto icon on the vehicle screen.



Apple CarPlay®

- Compatible iPhone
- iOS 7.1 or later
- Genuine Apple Lightning cable or Apple-certified cable
- Mobile data connection

Android Auto™

- Compatible Android™ phone
- Android 6.0 or later
- Genuine or manufacturer-approved USB data cable
- Android Auto app installed (if required)
- Mobile data connection

TROUBLESHOOTING
If your device does not connect:

- ✓ Ensure you are using a genuine or certified data cable. **Charging-only** cables will not work.
- ✓ Confirm the cable is fully inserted into both your phone and the USB port.
- ✓ Unlock your phone and accept all prompts.
- ✓ Disconnect and reconnect the cable.
- ✓ Restart your phone.
- ✓ Ensure mobile data is turned on.
- ✓ Ensure Siri® (Apple) or Google Assistant™ (Android) is enabled.
- ✓ Check that your phone software is **up to date**.
- ✓ Try a different genuine data cable if available.



IMPORTANT

- For your safety, complete initial setup while the vehicle is parked.
- Mobile data charges may apply.
- Performance may vary depending on your phone, software version and cable quality.

Baby seat installation

The 2 anchor points for baby seats are located on the rear of the seat (as pictured). To install the baby chair, feed the tether strap over the headrest and connect to the anchor point. Thread the vehicle seatbelt through the seat belt path on the baby seat from one end and buckle on the other side. Ensure the seatbelt is firmly secured.



Windows

To open the windows on board the vehicle, unlatch the handle and push the window to the right.



Dashboard warning lights

Toyota Hiace (Petrol) – Dashboard Warning Lights Guide

Models this applies to: Condo – Gen 2 – 2014 – 2024 Models with Petrol engines

It's important to know what each dashboard warning light means and what actions you can take, because you might be able to avoid a breakdown or catastrophic failure which will result in your vehicle being towed and disrupting your holiday.

This guide will give you the facts you need to understand what the different amber and red warning lights on your dashboard mean, should they come on, why they come on, the urgency of the problem and what you should do when you see them.

The warning lights on your dashboard follow a simple traffic light color system:

- **Green:** The system is functioning properly or is actively in use.
- **Amber:** There is a malfunction or fault – exercise caution and have it checked at your next convenience, but it is not immediately critical and non-urgent.
- **Red:** A serious and potentially dangerous issue – stop driving as soon as it is safe to do so as this could cause severe damage, costly repairs or compromise safety.

	Brake Warning Also known as the brake system warning light, parking brake warning light or brake fluid warning light. The brake warning light illuminates in red indicating that the handbrake is engaged. If the handbrake is fully released but the brake light remains lit, it indicates low brake fluid levels or if you are driving downhill for a long period of time. If the ABS warning light is also illuminated, this signals that the braking system has malfunctioned and your brakes may not work properly. Can I still drive with my Brake warning light on? Pull over and stop as soon as it's safe to do so – keep your speed low and avoid braking suddenly. If the light goes out after you stopped the vehicle, the problem has cleared. As brake pads wear, fluid levels fall causing the light to come on. If the problem persists please get in touch with Roadside Assistance.
	ABS Warning Also known as ABS (Anti-lock Braking system) is an add-on safety system to prevent the brakes locking and skidding. ABS helps to prevent the wheels from locking when under hard braking. If ABS fails, normal brakes are unaffected, though they operate without ABS. The most common cause for ABS warning light is a damaged wheel speed sensor. Diagnostics and fault code scanning should determine the malfunction. Can I still drive with my ABS light on? If the ABS light comes on by itself you should still have normal, unassisted braking, so it's safe to continue your journey – but keep your distance, take extra care, and get it checked as soon as possible. If it comes on with the red brake warning light it could indicate that the brake system is failing and you should stop straight away and get in touch with roadside assistance.
	Electronic Stability Warning Also known as Electronic Stability Control (ESC). This warning light indicates a problem with traction control. If it's flashing it means the ESP system is intervening – for example, if you're



	driving on a slippery road. If the light stays constantly lit, it indicates a malfunction. The ESC / ASR system is reliant on wheel speed sensors and as these sensors are prone to damage. The ESP light will light up with the word 'OFF' if the system has been deactivated, in which case you may have inadvertently turned it off. Can I still drive with my Electronic stability light on? Yes, be cautious and drive to the conditions. To check, try stopping, shutting down and restarting the engine. If the light remains on after restarting get in touch with roadside assistance.
 	Power Steering Warning Also known as the EPS or EPAS warning light. The steering wheel and exclamation mark indicate a problem with the power steering. Excessive usage of the steering when the vehicle is stationary, or leaving the steering on full lock while the engine is running can cause the power steering motor to overheat. Can I drive with my EPS light on? This is temporary and normal steering operation will resume once cooled. You can continue to drive but if the warning light is red, the power steering system has a failure, you will notice that the car is harder to turn and you should take extra care. If the light remains on, pull over when safe to do so and get in touch with Roadside assistance.
	Airbag Warning Also known as the supplemental restraint system (SRS) warning light or seatbelt warning light. When this light goes red it means that at least one element of the seatbelt or airbag safety system is not working correctly: • Airbag module fault. • Airbag crash sensors damaged often due to a collusion or water damage. • Problems with seat belt / buckle. • Wiring under the seats dislodged. Can I still drive with my Airbag light on? Yes for a short distance to get to your destination. Check all seatbelts are buckled and clipped in correctly. It can also come on if a heavy bag is placed on a seat, making the vehicle think that someone is sitting in the seat without a seatbelt on. If this light comes on and you cannot get it to turn off, please get in touch with roadside assistance.
	Engine Coolant Overheating Warning Also known as the coolant temperature warning light. This light will come on when the engine is overheating. This could mean that coolant levels are running low, perhaps due to a leak in the system, or it could be a sign of a larger problem, like a head gasket failure. Can I still drive with my engine overheating light on? If this light is red you should stop straight away, as without enough coolant your engine will have irreparable damage. Check that coolant levels are not below the MIN. mark on the reservoir tank. If topping up, allow time for the coolant to cool before removing the cap. Have a look to see if there are any obvious leaks. If you can't see any and the light goes off after topping up then you should be fine to continue your journey. If the light comes back on again after topping up please stop the vehicle and get in touch with roadside assistance.
	Battery Warning Also known as the battery charge light or battery charging system light. If this light comes on when you're driving it indicates that the battery is not charging. This could be due to a



	problem with your car's electrical system and it could have several causes, such as a faulty alternator, faulty battery, bad electrical connection or damaged cabling. Can I still drive with my battery charging system light on? Yes, however your car will run as normal until the battery is dead but once it is drained your vehicle will not start. If this light comes on, get in touch with roadside assistance.
	Oil Pressure Warning Also known as the low engine oil or low oil pressure light. The oil warning light comes on when either the oil temperature gets too high or the oil level or pressure is too low. If the oil is not lubricating the engine effectively it could lead to expensive or irreparable engine damage, so it's important to act quickly. Can I still drive with my low engine oil light on? When this light comes on you should stop as soon as possible and turn off the engine. Have a look for any obvious oil leaks under the car, and then check the oil levels, topping up if necessary. If the oil levels are fine, then the oil pump may be faulty. In this case get in touch with Roadside assistance. Have a look to see if there are any obvious leaks. If you can't see any and the light goes off after topping up then you should be fine to continue your journey.
	Engine Management Warning Also known as the check engine or ECU warning light. When the engine management light is illuminated it can indicate a number of faults, from minor issues like a broken electrical sensor to a much larger mechanical issue, like a fault with your emission control system or catalytic converter. How long can I drive with my check engine light on? If the check engine light comes on you can continue to your destination, then get in touch with Roadside assistance.
	Immobilizer Warning Also known as the anti-theft warning light. This light should flash once when the ignition is set to MAR. If the warning light illuminates constantly, it indicates a possible failure in the engine immobilizer / anti-theft system. If the light consistently flashes with the engine running, it means the van has a code system failure. It may be as simple as requiring a new battery in the key FOB. How long can I drive with my immobilizer warning light on? You can continue driving, however please get in touch with Roadside assistance.
	Pre-Collision System Warning This Toyota may be equipped with a pre-collision avoidance technology. This system will automatically apply the brakes if it senses a collision is about to occur. Can I still drive with the pre-collision avoidance system light on? An amber light may appear if the system activates or intervenes. If the light appears with an exclamation next to it and it is red, it indicates a fault in the system. This most commonly occurs if the radar system in the windscreen or on the front of the vehicle has been obscured or has been damaged. If no damage has occurred, check the front of the vehicle for any obstructions such as mud, snow or excessive build up of bugs. Clean where possible and restart the engine. You can continue driving to your destination, however the automatic collision avoidance system will not function, and this needs to be reported to Roadside Assistance.



	Stop & Start System This light indicates the function of the Stop & Start system. Can I still drive with the yellow light on? Yes, although there may be a fault. If the Stop & Start function has been manually deactivated, the word "OFF" will appear. If the light is amber and flashes, this indicates a fault. This does not affect any safety functions of the vehicle. Contact Roadside Assistance at your next opportunity.
	Parking Assist Sensor Fault (Amber) Indicates that the Toyota parking assist-sensor is temporarily unavailable. This light indicates a malfunction in the parking assist sensor. This is usually due to the sensor being dirty or covered with ice, snow, mud or it has been hit and damaged. Check them and clear away any ice, snow, mud and dirt and check for damage. Can I continue to drive with this warning light on? Yes, however the parking sensors will not warn you if you are getting close to an object. Report to Roadside Assistance at your earliest opportunity.
	Radar Sensor Fault (Amber) This light indicates the function of the Rear Cross Traffic Alert system. This light indicates a malfunction in the RCTA. This is usually due to the sensor being dirty or covered with ice, snow, mud or it has been hit and damaged. Check the rear and clear away any ice, snow, mud and dirt and check for damage. Can I continue to drive with this warning light on? Yes, however the parking system will not warn you of cross traffic when reversing. Report to Roadside Assistance at your earliest opportunity.
	Lane Departure Alert System Failure This Toyota may be equipped with lane departure alert technology. This system will automatically move the steering wheel if it senses the vehicle is moving off the road. Can I still drive with my lane control system light on? Yes. This system can be manually turned off, so check this. There will be a button on the dash to turn it on and off. If this does not work, there may be a fault in the system. You can continue on your journey and please get in touch with Roadside assistance when convenient.
	Tyre Pressure Warning Tyre pressure monitoring systems let you know when the pressure falls. This could happen over time or it could be because of a puncture. Can I still drive with my tire pressure light on? Yes, but you should drive with extra care and aim to check the tyres at the next opportunity. Low tyre pressure can cause unsafe driving conditions so reduce your speed, and try to avoid braking suddenly or making any violent steering actions. Inflate the tires according to the vehicle manufacturer specification in tyre chart sticker inside either the drivers or passenger front doors. If you have a flat tyre, please get in touch with Roadside assistance.



POWER & ELECTRICAL

Power & Electrical

Power overview

Understanding Your Vehicle's Power. A few minutes now means a seamless journey ahead. Your motorhome is designed to keep everything running smoothly so you can focus on the moments that matter. This guide answers the questions most travellers ask, so you're confident and prepared from the very first night.



ADDITIONAL TIPS

If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

What power systems does my vehicle use?

Your motorhome draws on two independent power sources, each serving a different purpose on the road.

Your engine starter battery is entirely separate from the domestic house battery. Running appliances, lights, or the fridge will not affect your ability to start the vehicle.

- **Domestic Battery (12V)** — Powers the living area: lights, fans, water pump, and fridge. Under normal use, a full charge lasts approximately 12–14 hours.
- **Mains Power (240V)** — At a powered campsite, 240V mains power runs your fridge, and standard power outlets — and automatically recharges the domestic battery through the vehicle's built-in charger.



IMPORTANT INFORMATION

Connect to 240V mains power at least every second night to keep the domestic battery charged and in good condition.

Do NOT plug into a standard home power outlet. Your vehicle requires a 15A campsite supply. A standard 10A domestic socket can overload the circuit, create a fire hazard, and damage your vehicle.

How do I keep the domestic battery charged?

- **Plug into mains power (240V)** — The best option. A powered campsite connection will fully recharge the battery overnight while running your appliances. It requires 10–16 hours of continuous charging via 240V mains power to reach full capacity.
- **Drive the vehicle** — The engine's alternator charges the battery while you're on the road. Keep in mind that several hours of driving are needed for a full recharge, and idling the engine at your campsite is not an effective substitute.





IMPORTANT INFORMATION

A battery that isn't recharged regularly will degrade over time. If it runs flat, appliances will stop working and the battery may need replacement. Staying at a powered site every second night is the simplest way to avoid this.

How long will the battery last when we're off-grid?

It depends on how much you're running. As a guide:

- Light use (lights, water pump, charging devices) approximately 12–14 hours.
- Heavy use — noticeably less.

Running the fridge on 12V battery power alone while parked will drain the battery within 3–4 hours, leaving other appliances without power. Connect to mains power at your next stop to recharge.

Will the fridge keep running when we're not plugged in?

Yes, for a period of time. When unplugged, the fridge switches to the 12V domestic battery and holds the temperature it was last at. It won't cool things further, only maintain them for approximately 3–4 hours before the temperature begins to slowly rise.

How do we check the battery level?

Your vehicle has a battery monitor near the control panel that displays the current charge level.

Check it regularly when free camping. If the reading drops below 12V, appliances will begin to underperform. ***If it gets to 11V or below, we recommend you recharge it by either driving, or plugging your vehicle into a powered campsite using the 15amp power cable.***

Our team will walk you through the battery monitor during your vehicle handover. Don't hesitate to ask we're here to make sure you leave feeling confident.

Five Simple Habits for a Well-Powered Trip

- **Keep an eye on your battery level** — A quick glance at the battery monitor each morning takes seconds and gives you the confidence to plan your day especially on free camping nights.
- **Save high-draw appliances for powered sites** — Save them for powered campsites, and you'll have reliable battery reserves for everything else.
- **Switch off what you're not using** — Lights, the water pump, the fridge on a high setting when it's nearly empty — these small draws add up. A quick check before bed can extend your battery life by hours.
- **Let your driving time work for you** — The alternator charges the house battery while you're moving. Use this time to charge devices or run higher-draw appliances, then ease into lighter usage once you've parked.
- **Plan your stops with overnight charging in mind** — Aim for a powered campsite at least every second night. It keeps the battery healthy, lets you enjoy the full range of appliances, and means you're always ready for the next leg of your journey.



240-volt electrical system



ADDITIONAL TIPS

If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

To use the power points and to recharge the house battery, connect the vehicles 15AMP electrical cord to a 240-volt external power source. The power points and some electrical items will only work when plugged into power. It is recommended that the vehicle is plugged into power every 2nd night to keep the house battery charged.

The 240-volt external plug is located on the driver's side of the vehicle.



IMPORTANT INFORMATION

Please ensure to plug in on driver's side. The outlet on the passenger side is intended to plug in your own accessories ONCE the vehicle has been plugged into an external power source from the driver's side.



ADDITIONAL TIPS

When connecting the vehicle to mains power, ensure the 240V plug is fully inserted into the vehicle's power inlet before switching on the campsite power. A secure connection helps ensure a reliable power supply and reduces the risk of damage to the plug or socket. You cannot use a standard household power cable as a substitute.

240V power lead won't unplug

Issue	Possible Cause	Solution
The 240V power lead is stuck and won't unplug	Power still connected at the campsite outlet, or plug not removed correctly	Turn OFF the power at the campsite outlet before disconnecting the lead. Firmly grip the plug (not the cable) and pull it straight out from the vehicle socket. If the plug does not release easily, do not use excessive force or tools to remove it, as it will require a repair person to fix it. Contact our On Road Support team for assistance.



12-volt electrical system

The vehicle has two batteries. One in the engine compartment and one in the rear of the cabin. The battery inside the cabin is also called the domestic battery. The engine compartment battery is located under the passenger's side cabin floor, in the main driver's cabin.

The domestic battery operates the water pump, fridge & interior lights. The domestic battery is charged by the alternator when the vehicle is being driven and the 240-volt system when it is plugged into mains power source.

The 12-volt electrical panel is located in the rear of the vehicle above the kitchen sink. To turn it on, press the load button. You will see the load button change colour.



This panel operates the water pump, fridge and light and the "load" switch must be turned on at all times to operate any device on the 12-volt system.



Domestic control panel

The 12-volt electrical panel is located in the rear of the vehicle near the kitchen.

1. Load switch to turn all 12v/240v off/on
2. Turn off the display screen
3. Water pump off/on
4. Not used
5. Fresh water tank level (%)
6. Grey water tank level (%)
7. Solar reader
8. Alternator reader
9. 12v battery reader
10. 240v battery reader
11. Vehicle charge percentage



IMPORTANT INFORMATION

If the 12V battery drops to 11V or below, drive the vehicle or plug into 240V power to recharge it.

12-volt troubleshooting tips



Issue	Possible Cause	Solution
The 12 Volt power is not working.	The load button on the control panel is not turned on.	Touch the screen to turn the panel on, and press the "Load" button on the screen to turn on the 12-volt power source.
	The short circuit switch is switched in the down position.	Flick the switch, so that is in the up position. (Refer important information below)
	Your 12-Volt battery may be low.	Charge the 12-volt battery by using the 240-volt power cable and connecting it to an external powered campsite. The AC Mains light will be illuminated on the panel when this power source is in use.

IMPORTANT INFORMATION

The vehicle is fitted with a short circuit switch located next to the control panel. If your 12-volt does not work, please flick the switch into the up position. Switch highlighted below.

!



Power points & USB Charging

The vehicle is equipped with 2 power points located beside the bed. This will only work when the vehicle is plugged into 240-volt mains power.

The vehicle is equipped with 1x cigarette port and 2x USB charger ports beside the bed & 1x cigarette port and 2x USB charger ports in the kitchen area. These will work when the vehicle is plugged in and when the 12-volt control panel is turned on.



WATER & BATHROOM

Water & Bathroom

Fresh water tank & water access

On board the vehicle is a freshwater system consisting of a water pump and freshwater tank. The water tank has a 50L freshwater tank and is located on the passenger side of the vehicle. This water is for the sink and toilet flush.

To fill the freshwater tank:

1. Unlock the compartment that says "Fresh water only" with the black key on your keyring.
2. Remove the cap from the water inlet.
3. Place the end of the water hose into the tank and connect the hose to the tap to fill the vehicle with fresh water.



NOTE

Do not use too much pressure as the tank must be vented when filling. In the event of an air bubble, simply remove the hose, reinsert it and fill slowly again. The tank is full when the water starts to overflow from the water inlet.

You can check the level of your water on the 12-volt switchboard as seen below.



Grey water tank

The grey water holding tank collects wastewater from the kitchen sink. You can check the level of your water on the 12-volt switchboard as seen below.

It is not uncommon for the grey water level indicator to give an inaccurate reading. It may show 100% even if it is empty. We recommend emptying your grey water tank as regularly as possible.



To empty the greywater tank:

1. Collect the grey water hose from the storage compartment.
2. Connect the hose to the outlet. Make sure it is firmly attached by pulling down the silver levers on each side of the attachment.



3. Place the other end of the hose into the dump station disposal opening.
4. Open the tank by turning the red lever so it is parallel with the pipe and wait for it to empty.
5. Once the grey water is empty, close the lever & remove the hose and stow away in the storage compartment.

Should the grey water tank become obstructed during your journey, we recommend inserting a hose into the grey water outlet as far as it reaches. Turn on the hose to its highest pressure setting and direct the flow of water into the tank until it reaches full capacity. Once achieved, withdraw the hose, facilitating the flow of grey water. If needed, repeat this process until the obstruction is cleared.



Water pump

To use water on board the vehicle, ensure there is water in your freshwater tank outside. On the 12-volt panel, press the pump 1 symbol once. You will hear the pump start up. The pump operates as part of the 12-volt system. When you are not using the water pump, ensure it is turned off. You must have this button on to operate the kitchen tap.



PLEASE NOTE

Avoid running the pump when the water tank is empty. Operating the pump continuously with no water can cause damage.

Toilet

1. Turn on the water pump on the 12-volt control panel.
2. Push the blue button on the toilet to fill the base with water.



3. Once finished, adjust the lever on the bottom of the toilet to empty into cassette.



4. Ensure the lever is in the closed position after use.





Toilet cassette

It is highly recommended to regularly empty the toilet cassette, and it is mandatory to empty and clean it before returning the vehicle to the depot.

To empty the cassette, go to the toilet cassette compartment. Lift the blue or orange lever and remove the entire cassette from the vehicle.

Should the cassette become jammed, refrain from applying excessive force. Instead, ensure that the toilet cavity inside the vehicle is securely closed. Once the cassette is removed from the vehicle, rotate the pour-out spout, and unscrew the cap. Dispose of the waste at a designated black water dump point.



PLEASE NOTE

It is crucial for the cassette to click back into position to align with the toilet above.

During your trip:

- Empty the toilet cassette regularly at designated dump points. Do not allow the cassette to become overfull, as this may cause spills, leaks, or difficulty emptying.
- After emptying, add fresh toilet chemical and approximately 0.5 litre of clean water before continuing use.
- Using toilet chemical as recommended will help control odours and keep the cassette clean.

Preparing the Toilet Cassette for Vehicle Return

- Before returning your vehicle, the toilet cassette must be cleaned and returned completely empty and free of liquid.
- Empty the toilet cassette at a designated dump point.



- Rinse the cassette thoroughly with clean water. (You may need to repeat this process until the water runs clear.)
- Add the recommended amount of toilet chemical and approximately 0.5 litre of clean water.
- Gently swirl the solution around the inside of the cassette for approximately 30 seconds to clean the interior.
- Empty the cassette completely, ensuring all liquid has been drained.
- Reinstall the clean, empty cassette in the vehicle.



IMPORTANT INFORMATION

The toilet cassette must be returned completely empty and clean at the end of your hire. Do not leave any water, waste, or cleaning solution inside the cassette.



USING THE KITCHEN

Using the Kitchen

Gas bottle

The gas bottle is located on the driver's sliding door side of the vehicle. There is a cupboard marked by an L.P. Gas storage label. Lift the latch to access the compartment.

Gas Bottle refills

The gas bottles can be refilled at any location that offers a refill of LPG gas. Depending on your location, it may be best to do a quick internet search for "LPG gas refill near me" to find the best option for you to use. Calling them ahead will help save you time and or disappointment.

In Australia, BCF (Boating, Camping, Fishing) or Bunnings located throughout Australia can assist with LPG gas bottle refills. Just make sure you call them ahead to double check at your nearest store.

IMPORTANT INFORMATION



Never drive with the gas bottle turned to the 'open' position.

Once you've finished cooking, wait until the burners have cooled down before lowering the lid on the stovetop (if you have a lid).

The stove top lid must be in a fully upright position for the hotplate and grill to ignite.

To open the gas bottle, rotate the valve fully in an anticlockwise direction. To close the gas bottle, turn the valve on top of the gas bottle clockwise until it's securely tightened.

If you detect the smell of gas:

- Extinguish all open flames and smoking materials.
- Refrain from touching any electrical switches.
- Shut off the gas supply at the gas bottle using the valve on top of the bottle.
- Open doors, windows, hatches, and any other ventilation openings.
- Evacuate the area until the gas odour dissipates.
- Contact JUCY for assistance.





IMPORTANT INFORMATION



Always have the vehicle well-ventilated while using the gas cooker. DO NOT leave the gas bottle valve on when not in use. It is not safe to use cooking appliances for comfort heating.

Always have sufficient ventilation when using this appliance by opening a window or door of your vehicle.



ADDITIONAL TIPS

Look for LPG 'refill' stations rather than bottle swaps. A lot of bottle swaps do not carry the bottles used in our campers.

Stovetop

How to operate the stove:

To ignite the stove in the vehicle, follow these steps:

1. Locate the gas bottle on the exterior of the van and fully turn the valve on top of the gas bottle to the 'open' position.
2. Press in, hold down, and turn the burner knob to your desired heat level.
3. While continuing to push in the burner knob, press the igniter switch until the gas ignites. Maintain pressure on the burner knob.
4. Wait approximately 15 seconds before slowly releasing the burner knob.



PLEASE NOTE

If the flame extinguishes, the burner knob may have been released too soon. Repeat steps two to four and try again.



Tap & sink

The vehicle comes equipped with a water system. To operate the tap, turn on the water pump switch on the control panel (Pump 1). You will then be able to turn the tap on.



IMPORTANT INFORMATION

We ask that you **do not** put food scraps or any items other than liquids into the sink to prevent it from getting clogged in the first instance.

Troubleshooting: My sink won't drain

Tip	What you need to know
My sink won't drain	The most common reason for a sink not draining is due to the grey water tank not being emptied. Try emptying the grey water tank and see if this works. If the grey water tank is empty and your sink still won't drain, the pipe may be blocked. We recommend pouring hot water or baking soda mixed with vinegar down the sink to unblock the pipe.

Fridge

The fridge in your vehicle operates via the 12-volt & 240-volt system. Once turned on, it will take several hours to reach its cooling temperature.

To operate the fridge, follow the below steps:

To operate the fridge on 12-volt system:

1. Turn on the "load switch" on your control panel.
2. Inside the fridge, turn on the power to the fridge by pressing the power button icon.
3. Check that the light is on in the fridge above the power button, or on the fridge power panel depending on your model of fridge – this will indicate the fridge is on and working.
4. The thermostat can be found on the side of the fridge. Optimal range for the fridge is halfway between the minimum and maximum temperature settings. Press the button to change the temperature.

To operate the fridge on 240-volt system:

1. Plug in your 240-volt power cable to the vehicle power socket (external compartment on vehicle) and connect it to a powered power source (campsite powered site).
2. Turn on the "load switch" on your control panel. (The AC Mains light should be illuminated).



3. Inside the fridge, turn on the power to the fridge by pressing the power button icon.
4. Check that the light is on in the fridge above the power button, or on the fridge power panel depending on your model of fridge – this will indicate the fridge is on and working.
5. The thermostat can be found on the side of the fridge. Optimal range for the fridge is halfway between the minimum and maximum temperature settings. Press the button to change the temperature.



or

Depending on your fridge model, the power button may look different to the images above.



IMPORTANT INFORMATION

If the vehicle is NOT plugged into the 240-volt mains and is left stationary for an extended period, leaving the fridge on using the 12-volt battery only could drain the domestic battery.



COMFORT & LIVING

Comfort & Living

Lights

To operate the cabin lights, press the load button on the main control panel & turn the respective light on at the power switch located below the main control panel.

From left to right:- switch number 1 is for the main cabin lights, switch number 2 is for the bed light and switch number 3 is for the outside light.



The light in the cabins have four brightness settings. To change this, click the power button in the middle of the light.

There is a blue light setting and three brightness levels as seen below.



Dining table

Rear dining

The vehicle is equipped with an outside table connected to the kitchen cabinet.
To set up, unhook the bungy clip and extend the table leg.



Inside dining

The vehicle is equipped with an inside dining table.
To set up, place the table mount onto the wooden sideboard.



SETTING UP FOR THE NIGHT

Setting Up for the Night

Bed

The vehicle is equipped with 2 double beds.

Bottom Bed

1. Locate the small square squab on the rear facing bench seat.



2. Make sure that the small square squab is firmly secured in for safety reasons.



3. Undo the black bungy strap.



4. Pull the bed towards the two rear seats until they are connected.



5. Lay the small squab out to connect to the other side.



6. All 3 squabs should now be flat and secured.



Top Bed

To access the top bed, securely clip the top of the ladder into the bed frame.

1. Unclip both hooks to release the bed net.



1. Pull middle tab to get the mattress out by pulling the handle. Pull it all the way out, and slide the mattress along the rail until it stops securing it into place.



2. Top bed is now flat and secure.



3. To access the top bed you will need to step on the rear seat. DO NOT step on the middle bottom squab.



4. Securely place your foot on the side foot ladder, located on the right or left handside of the sliding door beams.



Storage

The vehicle has a dedicated storage area located under the middle compartment of the bottom bed as well as various cupboards throughout.



FUEL, MAINTENANCE & ROADSIDE

Fuel, Maintenance & Roadside

Fuel

When operating the vehicle, it is essential to confirm the type of fuel it requires, as some vehicles use diesel fuel while others use unleaded fuel. To ensure you are using the correct fuel, always check the fuel sticker located on the fuel door or on the fuel cap.

Additionally, review the rental agreement for the specific fuel requirements.



Diesel



Petrol

Spare Tyre and Tools

To access the tools, open the sliding door and locate the compartment on the left side. Inside this compartment, you will find the essential tools required for safely changing a tyre.



IMPORTANT INFORMATION

Always ensure the vehicle is parked on a stable surface before using the tools.



The spare tyre can be found underneath at the back of the vehicle.



To access the spare tyre located under the rear of the van, use the wheel brace as per the picture below. Unscrew the bolt located on the inside rear of the vehicle on the floor anticlockwise.



IMPORTANT INFORMATION

Be careful as the tyre can heave and drop when released.



IMPORTANT INFORMATION

Always make sure the spare tyre is securely fastened before driving. If you change the tyre on journey, please let us know when you return the vehicle so we can ensure we check the spare and or replace it.



Additional Information

Item	Specification
Tyre Size	195R15C
Tyre pressure	40 PSI
Oil type	Diesel – PRO5, Petrol 10w40
Coolant type	Red Coolant (any brand)
Car Battery	55D23R SMF



IMPORTANT INFORMATION

Service stations may not have the correct oil type for our fleet.
It is recommended to visit a mechanic who will most likely have the correct oil type you need to purchase if an oil top up warning comes on.



VEHICLE RETURN

Vehicle Return

Get ready for vehicle drop off

Please return your vehicle at the time listed in your booking confirmation.



IMPORTANT INFORMATION

Sorry, no after-hours drop-offs; we want to make sure every vehicle is checked in by our friendly team so you get the best send-off.

Before you say goodbye to your vehicle

- Top up the fuel (if applicable based on your confirmed booking date) to the same level as at pick-up.
- Remove all your items, including any food or gear from cupboards, drawers, or storage.
- Tidy up the vehicle — a quick clean, dishes done, and rubbish taken out.
- If you confirmed your booking on or before 31st April 2026, you will need to ensure you return vehicle to us with your LPG gas bottles full.
- If you confirmed your booking on or after the 1st May 2026, you can return your vehicle with empty LPG gas bottles, because you have paid for this with the LPG Fee applied to your booking.
- If your vehicle has a toilet cassette and grey water tank, please empty them at an authorised dump station before you return.
- Then just hand the keys back to our friendly team and you're all set!

