CONDO

Vehicle manual for your JUCY vehicle

New Zealand, Gen003

jucy.com | October 2026

Images within this manual are for illustrative purposes only.
Actual vehicle, model, and exterior paint colours may vary.

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GETTING STARTED

Welcome to your JUCY vehicle

Before You Hit the Road

Welcome to your JUCY adventure! This manual is your complete guide to everything you need to know about your vehicle. Please read all sections carefully before your trip begins to ensure a safe and enjoyable experience.

IMPORTANT INFORMATION
Before starting your journey, take a few moments to familiarise yourself with the campervan and make sure everything is secure. These simple checks will help you enjoy a safe and comfortable journey.

Tip	What you need to know
Download the vehicle manual	Get to know your vehicle with our how-to videos and the full vehicle manual. Scan the QR code in your vehicle to find them, and make sure you're looking at the correct vehicle generation.
Secure your belongings	Make sure luggage and personal items are safely stored. Close and latch all cupboards, drawers, the fridge and doors. Avoid leaving loose items on benches, tables or the dashboard as they may move when driving.
Check the outside of the vehicle	Ensure all external, water and other connections have been disconnected. Take a quick walk around the vehicle before departing.
Know your vehicle's dimensions	Be aware of the campervan's height, width and length. Take extra care around low branches, bridges, tunnels, car parks, petrol stations and other areas with restricted clearance.
Allow extra space	Campervan's are larger and heavier than standard cars. Allow additional space when turning, changing lanes, merging and stopping, and maintain a safe following distance.
Keep left	In Australia and New Zealand, we drive on the left-hand side of the road. Take extra care when turning, entering roundabouts and changing lanes.
Take care when reversing and parking	Use your mirrors and reversing camera where fitted, but don't rely on them alone. Check your surroundings carefully and, where possible, have someone outside the vehicle guide you.

Plan your route	Check that your planned route is suitable for a campervan. Consider vehicle height and road conditions, and don't assume your GPS will account for the dimensions of your vehicle.
Take extra care in regional areas	Regional roads can be narrower, winding or unsealed, with fewer fuel stations and services. Plan fuel and rest stops ahead of time and allow extra time for your journey.
Watch for wildlife	Animals are more active around dawn, dusk and overnight, particularly in regional areas. Stay alert and reduce your speed where appropriate. If an animal enters the road, brake firmly and stay in your lane where it is safe to do so. Avoid sudden swerving.
Be particularly careful at dawn and dusk	Visibility can change quickly around sunrise and sunset, and wildlife may be more active. Reduce your speed, use your headlights as appropriate and remain alert for animals, cyclists and other road users.
Allow for changing road conditions	Drive to the conditions and take extra care on narrow bridges, winding roads, uneven surfaces and in wet or windy conditions.
Check your fuel and mobile coverage	Don't assume the next fuel station or town will be nearby. Plan ahead when travelling long distances and be aware that mobile coverage can be limited in regional and remote areas. Download maps or directions before entering areas with limited coverage.
Be aware of limited services in regional areas	If you travel a long distance from one of our branches, access to vehicle repairs, roadside assistance, parts, and other support may be limited, particularly in remote areas, on weekends and during holiday periods when some repairers may be closed. If you experience an issue, contact us as soon as possible so we can work with you to find the best available solution. ***Please be patient while we coordinate assistance, as arranging repairs or recovery in regional areas can take additional time and coordination.***
Take your time	If you're new to driving a campervan, allow yourself time to become comfortable with its size and handling. Take it easy, leave plenty of space and enjoy the journey.
Freedom Camp responsibly	Your vehicle is certified self-contained. It has an onboard toilet and waste-water tank, so you can stay at campsites and freedom camping areas marked "self-contained vehicles only". Always check local signs and council rules before you stay, as some areas have time limits or don't allow camping at all. Empty your toilet and waste water at an approved dump station only. Fines may apply.
Rubbish Bins	You'll also find a reusable rubbish bin in your vehicle. Pop your rubbish in there, empty it at a verified dump point, then give it a rinse, so it's ready to use again! Please help us keep our environment clean.

Description of Keys

Ignition Key:

Use this key to start your vehicle.
Unlock / lock fuel tank cap.

Fresh Water Key:

Use this key to lock/unlock the freshwater tank cap.

Fire Extinguisher

Each vehicle is equipped with a dry chemical fire extinguisher, selected to address both type B fires (involving grease and liquids) and type C fires (involving electrical elements).
To deploy the extinguisher effectively, grasp the ring situated at the top of the bottle, direct the nozzle towards the base of the flames, and press down the lever firmly. Guide the nozzle from side to side to cover the entire width of the base of the flames.

A fire extinguisher is attached to the interior of the vehicle, behind the back seats.

!

IMPORTANT INFORMATION
Do not attempt to put out a fire if you are in any danger. If you are unable to control the fire, stay away from the vehicle in case of explosion and call emergency services.

Smoke Alarm

Each vehicle is furnished with a smoke alarm, serving as a crucial element for your safety and security. This alarm is powered by a replaceable 9-volt battery.

Should a replacement of batteries be warranted during the duration of your rental, kindly procure a new battery, retain the receipt and upon vehicle return reimbursement will be provided.

IMPORTANT INFORMATION
DO NOT disconnect the smoke alarm. It must be connected at all times, for your safety.

Smoke alarm troubleshooting

Issue	Possible Cause	Solution
The smoke alarm is beeping intermittently (beeping is not frequent and spaced).	The 9-volt battery is running low.	Replace the battery with a new 9-volt battery. Keep the receipt, as you will be reimbursed for this upon return of the vehicle.
The smoke alarm is beeping quickly and will not stop. There is no fire or smoke present.	Smoke, steam, or dust has triggered the alarm (commonly from cooking, or dust in the air)	Ventilate the area by opening windows and doors and turning on a fan. If cooking, move away from the alarm and allow the air to clear. Do not disconnect the alarm. If there is no visible smoke, steam, or fire source and the alarm continues, you can try to replace the batteries. ***If there is an actual fire and or heavy smoke, evacuate immediately and call emergency services.***
The smoke alarm is flashing.	This is normal; most smoke alarms flash a small LED light periodically to indicate the unit is powered and functioning correctly.	No action required. This is simply confirming the alarm is working as intended.

VEHICLE CONTROLS

Dashboard and Controls

Starting the Vehicle

Gearstick must be in PARK and your foot on the pedal for the vehicle to start.
The dashboard will display a 'P' indicating the vehicle is in Park. Start the vehicle using the ignition key.

Gear stick in parking mode

With your foot still on the brake pedal, pull the gear stick down into the 'D' position. The dashboard will display a 'D' indicating the vehicle is in Drive.

Gear stick in driving mode

To disengage the handbrake, grip the handle and feel for the button under your finger. Squeeze the button, then turn the handle in an anticlockwise direction.
The handle will be released and can be pushed away from you, towards the floor.
To engage the handbrake, grip the handle and pull it towards you.

! **PLEASE NOTE**
The handbrake is located below the gear stick.

Baby Seat Installation

The 2 anchor points for baby seats are located at the rear of the vehicle (as pictured).

1. To install the baby seat, feed the tether strap over the headrest and connect to the anchor point.
2. Thread the vehicle seatbelt through the seat belt path on the baby seat, from one end and buckle on the other side.
3. Ensure the seatbelt is firmly secured.

Windows & Vents

Windows:

To use the window:

1. Push the window to the right.

Vents:

The vehicle is equipped with two vents – one in the kitchen and one above the top bed.
To open the vents, spin the ventilator around until the holes align.

Dashboard warning lights

It's important to know what each dashboard warning light means and what actions you can take, because you might be able to avoid a breakdown or catastrophic failure which will result in your vehicle being towed and disrupting your holiday.

This guide will give you the facts you need to understand what the different amber and red warning lights on your dashboard mean, should they come on, why they come on, the urgency of the problem and what you should do when you see them.

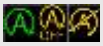
The warning lights on your dashboard follow a simple traffic light colour system:

- **Green:** The system is functioning properly or is actively in use.
- **Amber:** There is a malfunction or fault - exercise caution and have it checked at your next convenience, but it is not immediately critical and non-urgent.
- **Red:** A serious and potentially dangerous issue - stop driving as soon as it is safe to do so as this could cause severe damage, costly repairs or compromise safety.

	Brake Warning Also known as the brake system warning light, parking brake warning light or brake fluid warning light. The brake warning light illuminates in red indicating that the handbrake is engaged. If the handbrake is fully released but the brake light remains lit, it indicates low brake fluid levels or if you are driving downhill for a long period of time. If the ABS warning light is also illuminated, this signals that the braking system has malfunctioned and your brakes may not work properly. **Can I still drive with my Brake warning light on?** Pull over and stop as soon as it's safe to do so - keep your speed low and avoid braking suddenly. If the light goes out after you stopped the vehicle, the problem has cleared. As brake pads wear, fluid levels fall causing the light to come on. If the problem persists please get in touch with Roadside Assistance.
	ABS Warning Also known as ABS (Anti-lock Braking system) is an add-on safety system to prevent the brakes locking and skidding. ABS helps to prevent the wheels from locking when under hard braking. If ABS fails, normal brakes are unaffected, though they operate without ABS. The most common cause for ABS warning light is a damaged wheel speed sensor. Diagnostics and fault code scanning should determine the malfunction. **Can I still drive with my ABS light on?** If the ABS light comes on by itself you should still have normal, unassisted braking, so it's safe to continue your journey – but keep your distance, take extra care, and get it checked as soon as possible. If it comes on with the red brake warning light it could indicate that the brake system is failing and you should stop straight away and get in touch with roadside assistance.
	Electronic Stability Warning Also known as Electronic Stability Control (ESC). This warning light indicates a problem with traction control. If it's flashing it means the ESP system is intervening - for example, if you're driving on a slippery road. If the light stays constantly lit, it indicates a malfunction. The ESC / ASR system is reliant on wheel speed sensors and as these sensors are prone to damage. The ESP light will light up with the word 'OFF' if the system has been deactivated, in which case you may have inadvertently turned it off.

	Can I still drive with my Electronic stability light on? Yes, be cautious and drive to the conditions. To check, try stopping, shutting down and restarting the engine. If the light remains on after restarting get in touch with roadside assistance.
	EBD Failure Warning The simultaneous illumination of the brake warning light, ABS light and the ESC warning light mean that the EBD system is either unavailable or has malfunctioned. EBD stands for Electronic Brakeforce Distribution and is responsible for distributing brake force to individual wheels, helping to improve the van's braking abilities. **Can I still drive with my EBD light on?** Yes, however with an EBD failure, unstable braking may occur such as locked rear wheels or the van may swerve when braking. Drive cautiously since the vehicle's brakes need to be serviced right away, please get in touch with roadside assistance.
	Airbag / Seat Belt Warning Also known as the supplemental restraint system (SRS) warning light or seatbelt warning light. When this light goes red it means that at least one element of the seatbelt or airbag safety system is not working correctly: airbag module fault; airbag crash sensors damaged often due to a collision or water damage; problems with seat belt / buckle; wiring under the seats dislodged. **Can I still drive with my airbag/seatbelt light on?** When the seatbelt is clipped in and buckled correctly, this light will go away. Check all seatbelts are buckled and clipped in correctly. It can also come on if a heavy bag is placed on a seat, making the vehicle think that someone is sitting in the seat without a seatbelt on. If you have checked that all seatbelts have been fastened correctly and there is no heavy bag on a seat to cause this and you cannot get it to turn off, please get in touch with roadside assistance as it will need to be sent to a local mechanic for checking/repair. If it is the driver's seatbelt that is causing this issue, the vehicle will need to be towed to nearest branch or repairer to be fixed.
	Engine Coolant Overheating Warning Also known as the coolant temperature warning light. This light will come on when the engine is overheating. This could mean that coolant levels are running low, perhaps due to a leak in the system, or it could be a sign of a larger problem, like a head gasket failure. **Can I still drive with my engine overheating light on?** If this light is red you should stop straight away, as without enough coolant your engine will have irreparable damage. Check that coolant levels are not below the minimum mark on the reservoir tank. If topping up, allow time for the coolant to cool before removing the cap. Have a look to see if there are any obvious leaks. If you can't see any and the light goes off after topping up then you should be fine to continue your journey. If the light comes back on again after topping up please stop the vehicle and get in touch with roadside assistance.
	Battery Warning Also known as the battery charge light or battery charging system light. If this light comes on when you're driving it indicates that the battery is not charging. This could be due to a problem with your car's electrical system and it could have several causes, such as a faulty alternator, faulty battery, bad electrical connection or damaged cabling. **Can I still drive with my battery charging system light on?** Yes, however your car will run as normal until the battery is dead but once it is drained your vehicle will not start. If this light comes on, get in touch with roadside assistance.

	Oil Pressure Warning Also known as the low engine oil or low oil pressure light. The oil warning light comes on when either the oil temperature gets too high or the oil level or pressure is too low. If the oil is not lubricating the engine effectively it could lead to expensive or irreparable engine damage, so it's important to act quickly. **Can I still drive with my low engine oil light on?** Amber/Orange oil warning light – Usually indicates the engine oil level is low or that the vehicle requires an engine oil service/change (depending on the model year and dashboard configuration). The vehicle can often still be driven, but the oil level should be checked as soon as it is safe to do so. Red oil warning light – Indicates low engine oil pressure, which is a serious fault. The engine should be stopped as soon as it is safe to do so to avoid severe engine damage. Refer to the additional information section to see what oil type is needed.
	Engine Management Warning Also known as the check engine or ECU warning light. When the engine management light is illuminated it can indicate a number of faults, from minor issues like a broken electrical sensor to a much larger mechanical issue, like a fault with your emission control system or catalytic converter. **How long can I drive with my check engine light on?** If the check engine light comes on you can continue to your destination, then get in touch with Roadside assistance.
	Immobilizer Warning Also known as the anti-theft warning light. This light should flash once when the ignition is set to MAR. If the warning light illuminates constantly, it indicates a possible failure in the engine immobilizer / anti-theft system. If the light consistently flashes with the engine running, it means the van has a code system failure. It may be as simple as requiring a new battery in the key FOB. **How long can I drive with my immobilizer warning light on?** You can continue driving, however please get in touch with Roadside assistance.
	Power Steering Warning Also known as the EPS or EPAS warning light. The steering wheel and exclamation mark indicate a problem with the power steering. Excessive usage of the steering when the vehicle is stationary, or leaving the steering on full lock while the engine is running can cause the power steering motor to overheat. **Can I drive with my EPS light on?** This is temporary and normal steering operation will resume once cooled. You can continue to drive but if the warning light is red, the power steering system has a failure, you will notice that the car is harder to turn and you should take extra care. If the light remains on, pull over when safe to do so and get in touch with Roadside assistance.
	Pre-Collision System Warning This vehicle may be equipped with pre-collision avoidance technology. This system will automatically apply the brakes if it senses a collision is about to occur. **Can I still drive with the pre-collision avoidance system light on?** An amber light may appear if the system activates or intervenes. If the light appears with an exclamation next to it and it is red, it indicates a fault in the system. This most commonly occurs if the radar system in the windscreen or on the front of the vehicle has been obscured or has been damaged. If no damage has occurred, check the front of the vehicle for any obstructions such as mud, snow or excessive build-up of bugs. Clean where possible and restart the engine. You can continue

	driving to your destination, however the automatic collision avoidance system will not function, and this needs to be reported to Roadside Assistance.
	**Stop & Start System** This light indicates the function of the Stop & Start system. **Can I still drive with the yellow light on?** Yes, although there may be a fault. If the Stop & Start function has been manually deactivated, the word "OFF" will appear. If the light is amber and flashes, this indicates a fault. This does not affect any safety functions of the vehicle. Contact Roadside Assistance at your next opportunity.
	Parking Assist Sensor Fault (Amber) Dirty or damaged parking sensor. **Can I still drive with the Parking Assist Sensor Fault light on?** Yes, however the parking sensors will not warn you if you are getting close to an object. Report to Roadside Assistance at your earliest opportunity so they can check the vehicle when you return.
	Radar Sensor Fault (Amber) Rear cross traffic alert disabled. **Can I still drive with the Radar Sensor Fault light on?** Yes, however the parking system will not warn you of cross traffic when reversing. Report to Roadside Assistance at your earliest opportunity so they can check the vehicle when you return.
	Lane Departure Alert Warning This vehicle may be equipped with lane departure alert technology. This system will automatically move the steering wheel if it senses the vehicle is moving off the road. **Can I still drive with my lane control system light on?** Yes. This system can be manually turned off, so check this first. There will be a button on the dash to turn it on and off. If this does not work, and the amber light remains on, there may be a fault in the system. You can continue on your journey and please get in touch with Roadside assistance when convenient so they can check the vehicle when you return.
	Tyre Pressure Warning Tyre pressure monitoring systems let you know when the pressure falls. This could happen over time or it could be because of a puncture. **Can I still drive with my tire pressure light on?** Yes, but you should drive with extra care and aim to check the tyres at the next opportunity. Low tyre pressure can cause unsafe driving conditions so reduce your speed, and try to avoid braking suddenly or making any violent steering actions. Inflate the tires according to the vehicle manufacturer specification in the tyre chart sticker inside either the driver's or passenger front doors. If you have a flat tyre, please use the tools and spare tyre to change it. If you change the tyre on journey, please tell us so that we can replace the spare for the next customer.
	Collision Avoidance Warning This vehicle may be equipped with collision avoidance technology. This system will automatically apply the brakes if it senses a collision is about to occur. **Can I still drive with the collision avoidance system light on?** An amber light may appear if the system activates or intervenes. If the light appears with an exclamation next to it and it is red, it indicates a fault in the system. This most commonly occurs if the radar system in the windscreen or on the front of the vehicle has been obscured or has been damaged. If no

	damage has occurred, check the front of the vehicle for any obstructions such as mud, snow or excessive build-up of bugs. Clean where possible and restart the engine. You can continue driving to your destination, however the automatic collision avoidance system will not function, and this needs to be reported to Roadside Assistance.

POWER & ELECTRICAL

Power & Electrical

Power overview

Understanding Your Vehicle's Power. A few minutes now means a seamless journey ahead. Your motorhome is designed to keep everything running smoothly so you can focus on the moments that matter. This guide answers the questions most travellers ask, so you're confident and prepared from the very first night.

ADDITIONAL TIPS
If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

What power systems does my vehicle use?

Your motorhome draws on two independent power sources, each serving a different purpose on the road.
Your engine starter battery is entirely separate from the domestic house battery. Running appliances, lights, or the fridge will not affect your ability to start the vehicle.

- **Domestic Battery (12V)** — Powers the living area: lights, fans, water pump, and fridge. Under normal use, a full charge lasts approximately 12–14 hours.
- **Mains Power (240V)** — At a powered campsite, 240V mains power runs your fridge, and standard power outlets — and automatically recharges the domestic battery through the vehicle's built-in charger.

IMPORTANT INFORMATION
Connect to 240V mains power at least every second night to keep the domestic battery charged and in good condition.
Do NOT plug into a standard home power outlet. Your vehicle requires a 15A campsite supply. A standard 10A domestic socket can overload the circuit, create a fire hazard, and damage your vehicle.

How do I keep the domestic battery charged?

- **Plug into mains power (240V)** — The best option. A powered campsite connection will fully recharge the battery overnight while running your appliances. It requires 10-16 hours of continuous charging via 240V mains power to reach full capacity.
- **Drive the vehicle** — The engine's alternator charges the battery while you're on the road. Keep in mind that several hours of driving are needed for a full recharge, and idling the engine at your campsite is not an effective substitute.

IMPORTANT INFORMATION
A battery that isn't recharged regularly will degrade over time. If it runs flat, appliances will stop working and the battery may need replacement. Staying at a powered site every second night is the simplest way to avoid this.

How long will the battery last when we're off-grid?

It depends on how much you're running. As a guide:

- Light use (lights, water pump, charging devices) approximately 12–14 hours.
- Heavy use — noticeably less.

Running the fridge on 12V battery power alone while parked will drain the battery within 3–4 hours, leaving other appliances without power. Connect to mains power at your next stop to recharge.

Will the fridge keep running when we're not plugged in?

Yes, for a period of time. When unplugged, the fridge switches to the 12V domestic battery and holds the temperature it was last at. It won't cool things further, only maintain them for approximately 3–4 hours before the temperature begins to slowly rise.

How do we check the battery level?

Your vehicle has a battery monitor near the control panel that displays the current charge level. Check it regularly when free camping. If the reading drops below 12V, appliances will begin to underperform. ***If it gets to 11V or below, we recommend you recharge it by either driving, or plugging your vehicle into a powered campsite using the 15amp power cable.***
Our team will walk you through the battery monitor during your vehicle handover. Don't hesitate to ask we're here to make sure you leave feeling confident.

Five Simple Habits for a Well-Powered Trip

- **Keep an eye on your battery level** — A quick glance at the battery monitor each morning takes seconds and gives you the confidence to plan your day especially on free camping nights.
- **Save high-draw appliances for powered sites** —Save them for powered campsites, and you'll have reliable battery reserves for everything else.
- **Switch off what you're not using** — Lights, the water pump, the fridge on a high setting when it's nearly empty — these small draws add up. A quick check before bed can extend your battery life by hours.
- **Let your driving time work for you** — The alternator charges the house battery while you're moving. Use this time to charge devices or run higher-draw appliances, then ease into lighter usage once you've parked.
- **Plan your stops with overnight charging in mind** — Aim for a powered campsite at least every second night. It keeps the battery healthy, lets you enjoy the full range of appliances, and means you're always ready for the next leg of your journey.

240-Volt electrical system

ADDITIONAL TIPS
If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

To run the power points and to recharge the domestic battery, connect the vehicles 15AMP electrical cord to a 240-volt external power source. The above items will only work when plugged into power. It is recommended that the vehicle is plugged into power every 2nd night to keep the domestic battery charged.

To use the 240-volt electrical system:

The 240-volt external plug is located on the driver's side of the vehicle. Connect the cord to the vehicle and to the external power source.

PLEASE NOTE
It is recommended that the vehicle is plugged into power every 2nd night to keep the domestic battery charged.

ADDITIONAL TIPS
When connecting the vehicle to mains power, ensure the 240V plug is fully inserted into the vehicle's power inlet before switching on the campsite power. A secure connection helps ensure a reliable power supply and reduces the risk of damage to the plug or socket. You cannot use a standard household power cable as a substitute.

240V power lead won't unplug

Issue	Possible Cause	Solution
The 240V power lead is stuck and won't unplug	Power still connected at the campsite outlet, or plug not removed correctly	Turn OFF the power at the campsite outlet before disconnecting the lead. Firmly grip the plug (not the cable) and pull it straight out from the vehicle socket. If the plug does not release easily, do not use excessive force or tools to remove it, as it will require a repair person to fix it. Contact our On Road Support team for assistance.

12-volt electrical system

Your vehicle has two batteries. One for the engine and the other for the domestic functions.

The domestic battery operates the water pump, fridge, interior lights, and radio. The domestic battery is charged by the alternator when the vehicle is being driven, the 240-volt system when it is plugged into an external power source, and by solar energy.

The 12-volt electrical panel is located above the rear passenger seat, next to the kitchen. To turn it on, touch the screen.

PLEASE NOTE
If the 12V battery drops to 11V or below, drive the vehicle or plug into 240V power to recharge it.

1. Power Button – turn on to access domestic appliances
2. Night mode – turns the screen off
3. Outside lights – switch light on/off
4. Water pump – to turn on the pump for the fresh water
5. Fresh water level
6. Waste water level
7. Home menu – return to home page
8. Warning light – illuminates if there is an issue
9. Battery power level – remaining power percentage
10. 12v battery reader
11. 240v battery reader

Power Points & USB Charging

The vehicle is equipped with 2 x points, located in the corner of the lower bed and above the kitchen. These power points will only work when the vehicle is plugged into an external power source.

There are also USB charger ports located in the corner of the lower bed, underneath the window on the driver's side and USB charger port on the top bed light. These will work when the vehicle is plugged into an external power source and when the 12-volt control panel "Load" is turned on.

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ADDITIONAL TIPS

If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

WATER & BATHROOM

Water & Bathroom

Freshwater tank and water access

On board the vehicle is a freshwater system consisting of a water pump and freshwater tank.
The water tank has an 80L capacity and is located on the passenger side of the vehicle. This water is for the sink, shower and toilet flush.

To fill the freshwater tank:

1. Flip open the compartment that says “Fresh Water Only”.
2. Place the end of the water hose into the tank and connect the hose to the tap to fill the vehicle with fresh water.

NOTE
Do not use too much pressure as the tank must be vented when filling. In the event of an air bubble, simply remove the hose, reinsert and fill slowly again. The tank is full when the water starts to overflow from the water inlet.

PLEASE NOTE
The water from the vehicle tap is not suitable for drinking.

Greywater Tank

The greywater holding tank collects wastewater from the kitchen sink.
It is not uncommon for the greywater level indicator to give an inaccurate reading. It may show 100% even if it is empty. We recommend emptying your greywater tank as regularly as possible.

To empty the greywater tank:

1. Collect the greywater hose from the storage compartment.

2. Connect the hose to the outlet. Make sure it is firmly attached.
3. Place the other end of the hose into a dump station disposal opening.
4. Open the tank but pulling the lever located at the base of the outlet and wait for it to empty.
5. Once the grey water is empty, close the lever and remove the hose. Stow the hose away in the storage compartment.

Water Pump

To use the water pump:

1. Ensure there is water in your freshwater tank.
2. On the domestic control panel, turn the “load” and “water pump” button on. You will hear the pump quietly start up.

ADDITIONAL TIPS
Avoid running the pump when the water tank is empty. Operating the pump continuously with no water can cause damage.

IMPORTANT INFORMATION
The water from the vehicle tap is not recommended for drinking.

Toilet

It is highly recommended to regularly empty the toilet cassette, and it is mandatory to empty and clean it before returning the vehicle to the depot.

To use the toilet:

1. Turn on the "load" and “water pump” button at the domestic control panel.
2. Push the blue button on the toilet to fill the base with water.

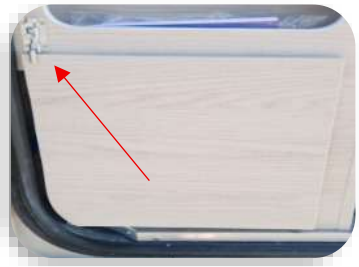
3. Once finished, adjust the grey lever on the bottom of the toilet to empty into the cassette.
4. Ensure the grey lever is in the closed position after use.

Toilet Cassette

The vehicle comes equipped with a cassette container to store your toilet waste.

To empty the cassette:

1. Ensure the grey lever on the toilet is at the ‘OFF’ position. Lift up the back door and unlock the cassette door.



2. Lift up the blue lever and pull the cassette towards you.

3. Adjust the pipe and unscrew the blue lid. Dispose of waste at a blackwater dump station. Empty the toilet cassette regularly at designated dump points. Do not allow the cassette to become overfull, as this may cause spills, leaks, or difficulty emptying.

4. Insert the cassette back into the vehicle, ensuring it locks into place. After emptying, add fresh toilet chemical and approximately 0.5 litre of clean water before continuing use. Using toilet chemical as recommended will help control odours and keep the cassette clean.

IMPORTANT INFORMATION
The toilet cassette must be returned completely empty and clean at the end of your hire. Do not leave any water, waste, or cleaning solution inside the cassette.

USING THE KITCHEN

Using the Kitchen

Gas Bottle

The vehicle is equipped with an LPG gas bottle, housed in a locked storage area on the outside of the vehicle. Use the Gas Locker Key to unlock the LPG storage area before use.

Gas Bottle refills

The gas bottles can be refilled at any location that offers a refill of LPG gas. Depending on your location, it may be best to do a quick internet search for "LPG gas refill near me" to find the best option for you to use. Calling them ahead will help save you time and or disappointment.

In New Zealand, some vendors (Such as at a petrol station) may offer a swap and go service, however the size of the bottle may not match the bottle you already have. Just make sure you check the size of the gas bottle before using the swap option.

Gas Stove

The vehicle is equipped with a gas stove.

PLEASE NOTE
This stove is not designed for use with pans larger than 20cm. Once you've finished cooking, wait until the burners have cooled down before lowering the lid on the stovetop (if you have a lid).
The stove top lid must be in a fully upright position for the hotplate and grill to ignite.

To use the gas cooker:

1. You will need to unlock the LPG storage area, located on the side of the bottom bed. Slowly and carefully, turn the gas valve anticlockwise to open it. You should feel the valve loosen as you turn it.
2. Push the knob down. Press and turn the knob to 'IGNITE' or 'HIGH' setting.
3. Hold the knob. Keep holding for a few seconds, then release.
4. Adjust the flame by turning the knob to your desired setting.

PLEASE NOTE
Always have the vehicle well-ventilated while using the gas cooker. It is not safe to use cooking appliances for comfort heating.
Always have sufficient ventilation when using this appliance by opening a window or door of your vehicle.

SAFETY TIPS
Do NOT leave the gas bottle valve on when not in use.

Fridge

The fridge in your vehicle operates via the 12-volt and 240-volt system. To operate the fridge, follow these steps:

1. Turn on the "load" button on the domestic control panel.
2. Press the power button inside the fridge to turn the fridge on.
3. Check that the light on the cooling level is at 3 and the lights are on – this indicates the fridge is on and working.
4. The thermostat can be found on the side of the fridge. Optimal range for the fridge is halfway between min and max temperature settings.

Fridge control panel

1. On/Off button
2. Cooling level setting (should be at 3)
3. Compressor status (Off – Orange, On – white)
4. Operation mode for the below 3 modes (5,6,7)
5. Eco Mode (should always be on this mode to conserve battery power)
6. Quiet Mode
7. Performance Mode

Tap and sink

The vehicle comes equipped with a pressurised water system.

To use the tap:

1. Turn on the "load" and "water pump" using the buttons on the control panel.
2. You will now be able to turn the tap on. Turn it off again at the control, when finished using.

IMPORTANT INFORMATION
We ask that you **do not** put food scraps or any items other than liquids into the sink to prevent it from getting clogged in the first instance.

Troubleshooting: My sink won't drain

Tip	What you need to know
My sink won't drain	The most common reason for a sink not draining is due to the grey water tank not being emptied. Try emptying the grey water tank and see if this works. If the grey water tank is empty and your sink still won't drain, the pipe may be blocked. We recommend pouring hot water or baking soda mixed with vinegar down the sink to unblock the pipe.

COMFORT & ENTERTAINMENT

Comfort & Entertainment

Lights

The vehicle is equipped with cabin lights:
One on the top bed, two on the roof bed, one above the stove and one outside light.

To use the lights:

Make sure the “Load” button is switched on at the domestic control panel.

Top Bed Light

Use the switch to turn it on. This light is also equipped with a USB port.

Roof lights

Touch the middle silver circle. Once to get a blue light and again to get a white light.

Kitchen Light

The switch is located on the light, and the light is also adjustable in different directions.

Outside Light

Touch the "load” and “outside light” on the domestic control panel to turn this one on/off.

Dining Table

Rear Dining:

The vehicle is equipped with an outside table connected to the kitchen cabinet.

1. Unhook the elastic clip, squeeze the legs in then extend out until they click into place.

Inside Dining:

The vehicle is also equipped with an inside dining table.

1. To set up, place the metal pole into the table holder bracket. Once the pole is secure, place the table on top (table is stored behind the rear passenger seat).

2. Position to where you would like the table and tighten the plastic bolts to hold it in place.

3. You can extend the table by rotating out the extension board.

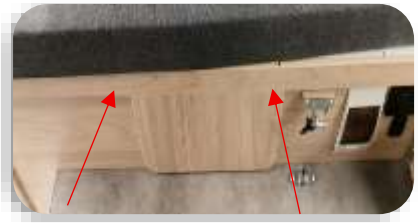
SLEEPING & LIVING

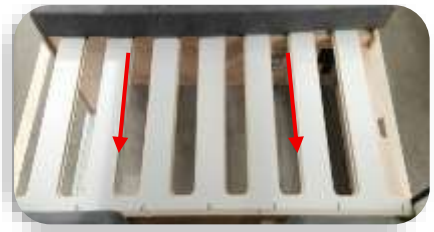
Setting up for the night

Bottom Bed

To use the bottom bed:

1. Grip under the front board and pull out until it touches the frame of the rear seat.





2. Grab the folded squab to pull it out and fit it between the back seat and larger squab.

3. Fit the small square squab between the two rear seats.

Top Bed

To use the top bed:

1. Unclip both hooks to release the bed net.

2. Pull the middle tab to get the mattress out, and pull until it stops. Use the foot pedal located on the side of the vehicle to assist with accessing the top bed safely.

3. Top bed is now flat and secure.

FUEL, MAINTENANCE & ROADSIDE

Fuel, Maintenance & Roadside

Fuel

When operating the vehicle, it is essential to confirm the type of fuel it requires. This vehicle used 91 unleaded.
The fuel lever is located below the steering wheel on the right-hand side.
To ensure you are using the correct fuel, always check the fuel sticker located on the fuel door or on the fuel cap.

Additionally, review the rental agreement for the specific fuel requirements.

Jack & Spare Tyre

To access the jack tools, open the sliding door and locate the compartment on the left side.
Inside this compartment, you will find the essential tools required for safely changing a tyre.

IMPORTANT INFORMATION
Always ensure the vehicle is parked on a stable surface before using the tools.

The spare tyre can be found on the front of the vehicle, however, in some vehicles, it may be located on the back. Two configurations are used across the fleet - check your vehicle to identify which applies.

CAUTION
Be careful when as the tyre can heave and drop when released.

Front-Mounted Spare Tyre

To access the spare tyre on the front, remove the wheel cover then use the wheel brace to remove the wheel nuts and release and remove the spare wheel.

Rear-Mounted Spare Tyre

To access the spare tyre located under the rear of the van, use the wheel brace as per the picture below. Unscrew the bolt located on the inside rear of the vehicle on the floor anticlockwise.
Be careful as the tyre can heave and drop when released.

IMPORTANT INFORMATION
Always make sure the spare tyre is securely fastened before driving. If you change the tyre on journey, please let us know when you return the vehicle so we can ensure we check the spare and or replace it.

Additional Information

Item	Specification
Tyre Size	205/75 R/16C
Tyre pressure	60 PSI
Oil type	5W30
Coolant type	Red Coolant (any brand)
Car Battery	55D23R

IMPORTANT INFORMATION
Do not mix coolant colours. If the coolant in the vehicle is red, use red. If green, use green.

IMPORTANT INFORMATION
Service stations may not have the correct oil type for our fleet.
It is recommended to visit a mechanic who will most likely have the correct oil type you need to purchase if an oil top up warning comes on.

VEHICLE RETURN

Vehicle Return

Get ready for vehicle drop off

Please return your vehicle at the time listed in your booking confirmation.

IMPORTANT INFORMATION
Sorry, no after-hours drop-offs; we want to make sure every vehicle is checked in by our friendly team so you get the best send-off.

Before you say goodbye to your vehicle

- Top up the fuel (if applicable based on your confirmed booking date) to the same level as at pick-up.
- Remove all your items, including any food or gear from cupboards, drawers, or storage.
- Tidy up the vehicle — a quick clean, dishes done, and rubbish taken out.
- If you confirmed your booking on or before 31st April 2026, you will need to ensure you return vehicle to us with your LPG gas bottles full.
- If you confirmed your booking on or after the 1st May 2026, you can return your vehicle with empty LPG gas bottles, because you have paid for this with the LPG Fee applied to your booking.
- If your vehicle has a toilet cassette and grey water tank, please empty them at an authorised dump station before you return.
- Then just hand the keys back to our friendly team and you're all set!