



SUNDAZE

Vehicle manual for your Chill'd by JUCY vehicle

New Zealand, Gen002

jucy.com | October 2026

*Images within this manual are for illustrative purposes only.
Actual vehicle, model, and exterior paint colours may vary.*



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GETTING STARTED

Welcome to Your JUCY Vehicle

Before You Hit the Road

Welcome to your Chill'd by JUCY adventure! This manual is your complete guide to everything you need to know about your vehicle. Please read all sections carefully before your trip begins to ensure a safe and enjoyable experience.



IMPORTANT INFORMATION

Before starting your journey, take a few moments to familiarise yourself with the campervan and make sure everything is secure. These simple checks will help you enjoy a safe and comfortable journey.

Tip	What you need to know
Download the vehicle manual	Get to know your vehicle with our how-to videos and the full vehicle manual. Scan the QR code in your vehicle to find them, and make sure you're looking at the correct vehicle generation.
Secure your belongings	Make sure luggage and personal items are safely stored. Close and latch all cupboards, drawers, the fridge/freezer and bathroom or shower doors. Avoid leaving loose items on benches, tables or the dashboard as they may move when driving.
Check the outside of the vehicle	Ensure the entry step is stored away, and all external power, water and other connections have been disconnected. Take a quick walk around the vehicle before departing.
Know your vehicle's dimensions	Be aware of the vehicle height, width and length. Take extra care around low branches, bridges, tunnels, car parks, petrol stations and other areas with restricted clearance.
Allow extra space	Allow additional space when turning, changing lanes, merging and stopping, and maintain a safe following distance.
Keep left	In New Zealand, we drive on the left-hand side of the road. Take extra care when turning, entering roundabouts and changing lanes.
Take care when reversing and parking	Use your mirrors and reversing camera where fitted, but don't rely on them alone. Check your surroundings carefully and, where possible, have someone outside the vehicle guide you.



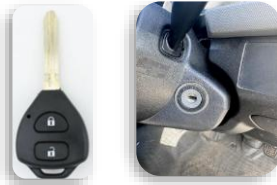
Plan your route	Check that your planned route is suitable. Consider vehicle height and road conditions, and don't assume your GPS will account for the dimensions of your vehicle.
Take extra care in regional areas	Regional roads can be narrower, winding or unsealed, with fewer fuel stations and services. Plan fuel and rest stops ahead of time and allow extra time for your journey.
Watch for wildlife	Animals are more active around dawn, dusk and overnight, particularly in regional areas. Stay alert and reduce your speed where appropriate. If an animal enters the road, brake firmly and stay in your lane where it is safe to do so. Avoid sudden swerving.
Be particularly careful at dawn and dusk	Visibility can change quickly around sunrise and sunset, and wildlife may be more active. Reduce your speed, use your headlights as appropriate and remain alert for animals, cyclists and other road users.
Allow for changing road conditions	Drive to the conditions and take extra care on narrow bridges, winding roads, uneven surfaces and in wet or windy conditions.
Check your fuel and mobile coverage	Don't assume the next fuel station or town will be nearby. Plan ahead when travelling long distances and be aware that mobile coverage can be limited in regional and remote areas. Download maps or directions before entering areas with limited coverage.
Be aware of limited services in regional areas	If you travel a long distance from one of our branches, access to vehicle repairs, roadside assistance, parts, and other support may be limited, particularly in remote areas, on weekends and during holiday periods when some repairers may be closed. If you experience an issue, contact us as soon as possible so we can work with you to find the best available solution. <i>Please be patient while we coordinate assistance, as arranging repairs or recovery in regional areas can take additional time and coordination.</i>
Take your time	If you're new to driving a motorhome, allow yourself time to become comfortable with its size and handling. Take it easy, leave plenty of space and enjoy the journey.
Freedom Camp responsibly	Your vehicle is certified self-contained. It has an onboard toilet and waste-water tank, so you can stay at campsites and freedom camping areas marked "self-contained vehicles only". Always check local signs and council rules before you stay, as some areas have time limits or don't allow camping at all. Empty your toilet and waste water at an approved dump station only. Fines may apply.
Rubbish Bins	You'll also find a reusable rubbish bin in your vehicle. Pop your rubbish in there, empty it at a verified dump point, then give it a rinse, so it's ready to use again! Please help us keep our environment clean.



Description of Keys

Ignition Key

Use this key to start your vehicle.
Unlock / lock fuel tank cap.



Fresh Water Key

Use this key to lock/unlock the freshwater compartment.



Gas Locker Key

Use this key to lock/unlock the gas locker.



Toilet Cassette Key

Use to lock/unlock the Toilet Cassette area.



Fire Extinguisher

Each vehicle is equipped with a dry chemical fire extinguisher, selected to address both type B fires (involving grease and liquids) and type C fires (involving electrical elements).

To deploy the extinguisher effectively, grasp the ring situated at the top of the bottle, direct the nozzle towards the base of the flames, and press down the lever firmly. Guide the nozzle from side to side to cover the entire width of the base of the flames.



A fire extinguisher is attached to the interior of the vehicle under the fridge.



IMPORTANT INFORMATION

Do not attempt to put out a fire if you are in any danger. If you are unable to control the fire, stay away from the vehicle in case of explosion and call emergency services.



VEHICLE CONTROLS

Dashboard & Controls

Starting the Vehicle

Gearstick must be in PARK and your foot on the pedal for the vehicle to start.
The dashboard will display a 'P' indicating the vehicle is in Park.
Start the vehicle using the ignition key.



Gear stick in parking mode

With your foot still on the brake pedal, pull the gear stick down into the 'D' position. The dashboard will display a 'D' indicating the vehicle is in Drive.



Gear stick in driving mode

To disengage the handbrake, grip the handle and feel for the button under your finger. Squeeze the button, then turn the handle in an anticlockwise direction.

The handle will be released and can be pushed away from you, towards the floor.

To engage the handbrake, grip the handle and pull it towards you.





ADDITIONAL TIPS

The handbrake is located below the gear stick.

Windows & Vents

Windows

To use the window: Find the latch and locking mechanism in the centre of the window. To open the windows, push the window to the right. Slide the latch to the unlock position – this allows the window to move freely.



Vents

To use the vent: The vent is in the toilet, opposite the shower. It operates automatically so there's no need to turn it on or off.



Dashboard Warning Lights

It's important to know what each dashboard warning light means and what actions you can take, because you might be able to avoid a breakdown or catastrophic failure which will result in your vehicle being towed and disrupting your holiday.

This guide will give you the facts you need to understand what the different amber and red warning lights on your dashboard mean, should they come on, why they come on, the urgency of the problem and what you should do when you see them.

The warning lights on your dashboard follow a simple traffic light colour system:

- **Green:** The system is functioning properly or is actively in use.
- **Amber:** There is a malfunction or fault – exercise caution and have it checked at your next convenience, but it is not immediately critical and non-urgent.
- **Red:** A serious and potentially dangerous issue – stop driving as soon as it is safe to do so as this could cause severe damage, costly repairs or compromise safety.

	Brake Warning Also known as the brake system warning light, parking brake warning light or brake fluid warning light. The brake warning light illuminates in red indicating that the handbrake is engaged. If the handbrake is fully released but the brake light remains lit, it indicates low brake fluid levels or if you are driving downhill for a long period of time. If the ABS warning light is also illuminated, this signals that the braking system has malfunctioned and your brakes may not work properly. Can I still drive with my Brake warning light on? Pull over and stop as soon as it's safe to do so – keep your speed low and avoid braking suddenly. If the light goes out after you stopped the vehicle, the problem has cleared. As brake pads wear, fluid levels fall causing the light to come on. If the problem persists please get in touch with Roadside Assistance.
	ABS Warning Also known as ABS (Anti-lock Braking system) is an add-on safety system to prevent the brakes locking and skidding. ABS helps to prevent the wheels from locking when under hard braking. If ABS fails, normal brakes are unaffected, though they operate without ABS. The most common cause for ABS warning light is a damaged wheel speed sensor. Diagnostics and fault code scanning should determine the malfunction. Can I still drive with my ABS light on? If the ABS light comes on by itself you should still have normal, unassisted braking, so it's safe to continue your journey – but keep your distance, take extra care, and get it checked as soon as possible. If it comes on with the red brake warning light it could indicate that the brake system is failing and you should stop straight away and get in touch with roadside assistance.
	Electronic Stability Warning Also known as Electronic Stability Control (ESC). This warning light indicates a problem with traction control. If it's flashing it means the ESP system is intervening – for example, if you're driving on a slippery road. If the light stays constantly lit, it indicates a malfunction. The ESC / ASR system is reliant on wheel speed sensors and as these sensors are prone to damage. The



	ESP light will light up with the word 'OFF' if the system has been deactivated, in which case you may have inadvertently turned it off. Can I still drive with my Electronic stability light on? Yes, be cautious and drive to the conditions. To check, try stopping, shutting down and restarting the engine. If the light remains on after restarting get in touch with roadside assistance.
	EBD Failure Warning The simultaneous illumination of the brake warning light, ABS light and the ESC warning light mean that the EBD system is either unavailable or has malfunctioned. EBD stands for Electronic Brakeforce Distribution and is responsible for distributing brake force to individual wheels, helping to improve the van's braking abilities. Can I still drive with my EBD light on? Yes, however with an EBD failure, unstable braking may occur such as locked rear wheels or the van may swerve when braking. Drive cautiously since the vehicle's brakes need to be serviced right away, please get in touch with roadside assistance.
	Airbag / Seat Belt Warning Also known as the supplemental restraint system (SRS) warning light or seatbelt warning light. When this light goes red it means that at least one element of the seatbelt or airbag safety system is not working correctly: airbag module fault; airbag crash sensors damaged often due to a collision or water damage; problems with seat belt / buckle; wiring under the seats dislodged. Can I still drive with my airbag/seatbelt light on? When the seatbelt is clipped in and buckled correctly, this light will go away. Check all seatbelts are buckled and clipped in correctly. It can also come on if a heavy bag is placed on a seat, making the vehicle think that someone is sitting in the seat without a seatbelt on. If you have checked that all seatbelts have been fastened correctly and there is no heavy bag on a seat to cause this and you cannot get it to turn off, please get in touch with roadside assistance as it will need to be sent to a local mechanic for checking/repair. If it is the driver's seatbelt that is causing this issue, the vehicle will need to be towed to nearest branch or repairer to be fixed.
	Engine Coolant Overheating Warning Also known as the coolant temperature warning light. This light will come on when the engine is overheating. This could mean that coolant levels are running low, perhaps due to a leak in the system, or it could be a sign of a larger problem, like a head gasket failure. Can I still drive with my engine overheating light on? If this light is red you should stop straight away, as without enough coolant your engine will have irreparable damage. Check that coolant levels are not below the minimum mark on the reservoir tank. If topping up, allow time for the coolant to cool before removing the cap. Have a look to see if there are any obvious leaks. If you can't see any and the light goes off after topping up then you should be fine to continue your journey. If the light comes back on again after topping up please stop the vehicle and get in touch with roadside assistance.
	Battery Warning Also known as the battery charge light or battery charging system light. If this light comes on when you're driving it indicates that the battery is not charging. This could be due to a problem with your car's electrical system and it could have several causes, such as a faulty alternator, faulty battery, bad electrical connection or damaged cabling.



	Can I still drive with my battery charging system light on? Yes, however your car will run as normal until the battery is dead but once it is drained your vehicle will not start. If this light comes on, get in touch with roadside assistance.
	Oil Pressure Warning Also known as the low engine oil or low oil pressure light. The oil warning light comes on when either the oil temperature gets too high or the oil level or pressure is too low. If the oil is not lubricating the engine effectively it could lead to expensive or irreparable engine damage, so it's important to act quickly. Can I still drive with my low engine oil light on? Amber/Orange oil warning light – Usually indicates the engine oil level is low or that the vehicle requires an engine oil service/change (depending on the model year and dashboard configuration). The vehicle can often still be driven, but the oil level should be checked as soon as it is safe to do so. Red oil warning light – Indicates low engine oil pressure, which is a serious fault. The engine should be stopped as soon as it is safe to do so to avoid severe engine damage. Refer to the additional information section to see what oil type is needed.
	Engine Management Warning Also known as the check engine or ECU warning light. When the engine management light is illuminated it can indicate a number of faults, from minor issues like a broken electrical sensor to a much larger mechanical issue, like a fault with your emission control system or catalytic converter. How long can I drive with my check engine light on? If the check engine light comes on you can continue to your destination, then get in touch with Roadside assistance.
	Immobilizer Warning Also known as the anti-theft warning light. This light should flash once when the ignition is set to MAR. If the warning light illuminates constantly, it indicates a possible failure in the engine immobilizer / anti-theft system. If the light consistently flashes with the engine running, it means the van has a code system failure. It may be as simple as requiring a new battery in the key FOB. How long can I drive with my immobilizer warning light on? You can continue driving, however please get in touch with Roadside assistance.
	Power Steering Warning Also known as the EPS or EPAS warning light. The steering wheel and exclamation mark indicate a problem with the power steering. Excessive usage of the steering when the vehicle is stationary, or leaving the steering on full lock while the engine is running can cause the power steering motor to overheat. Can I drive with my EPS light on? This is temporary and normal steering operation will resume once cooled. You can continue to drive but if the warning light is red, the power steering system has a failure, you will notice that the car is harder to turn and you should take extra care. If the light remains on, pull over when safe to do so and get in touch with Roadside assistance.
	Pre-Collision System Warning This vehicle may be equipped with pre-collision avoidance technology. This system will automatically apply the brakes if it senses a collision is about to occur. Can I still drive with the pre-collision avoidance system light on? An amber light may appear if the system activates or intervenes. If the light appears with an exclamation next to it and it is red, it indicates a fault in the system. This most commonly occurs if the radar system in the



	windscreen or on the front of the vehicle has been obscured or has been damaged. If no damage has occurred, check the front of the vehicle for any obstructions such as mud, snow or excessive build-up of bugs. Clean where possible and restart the engine. You can continue driving to your destination, however the automatic collision avoidance system will not function, and this needs to be reported to Roadside Assistance.
	Stop & Start System This light indicates the function of the Stop & Start system. Can I still drive with the yellow light on? Yes, although there may be a fault. If the Stop & Start function has been manually deactivated, the word "OFF" will appear. If the light is amber and flashes, this indicates a fault. This does not affect any safety functions of the vehicle. Contact Roadside Assistance at your next opportunity.
	Parking Assist Sensor Fault (Amber) Dirty or damaged parking sensor. Can I still drive with the Parking Assist Sensor Fault light on? Yes, however the parking sensors will not warn you if you are getting close to an object. Report to Roadside Assistance at your earliest opportunity so they can check the vehicle when you return.
	Radar Sensor Fault (Amber) Rear cross traffic alert disabled. Can I still drive with the Radar Sensor Fault light on? Yes, however the parking system will not warn you of cross traffic when reversing. Report to Roadside Assistance at your earliest opportunity so they can check the vehicle when you return.
	Lane Departure Alert Warning This vehicle may be equipped with lane departure alert technology. This system will automatically move the steering wheel if it senses the vehicle is moving off the road. Can I still drive with my lane control system light on? Yes. This system can be manually turned off, so check this first. There will be a button on the dash to turn it on and off. If this does not work, and the amber light remains on, there may be a fault in the system. You can continue on your journey and please get in touch with Roadside assistance when convenient so they can check the vehicle when you return.
	Tyre Pressure Warning Tyre pressure monitoring systems let you know when the pressure falls. This could happen over time or it could be because of a puncture. Can I still drive with my tyre pressure light on? Yes, but you should drive with extra care and aim to check the tyres at the next opportunity. Low tyre pressure can cause unsafe driving conditions so reduce your speed, and try to avoid braking suddenly or making any violent steering actions. Inflate the tyres according to the vehicle manufacturer specification in the tyre chart sticker inside either the driver's or passenger front doors. If you have a flat tyre, please use the tools and spare tyre to change it. If you change the tyre on journey, please tell us so that we can replace the spare for the next customer.
	Collision Avoidance Warning This vehicle may be equipped with collision avoidance technology. This system will automatically apply the brakes if it senses a collision is about to occur.



Can I still drive with the collision avoidance system light on? An amber light may appear if the system activates or intervenes. If the light appears with an exclamation next to it and it is red, it indicates a fault in the system. This most commonly occurs if the radar system in the windscreen or on the front of the vehicle has been obscured or has been damaged. If no damage has occurred, check the front of the vehicle for any obstructions such as mud, snow or excessive build-up of bugs. Clean where possible and restart the engine. You can continue driving to your destination, however the automatic collision avoidance system will not function, and this needs to be reported to Roadside Assistance.



POWER & ELECTRICAL

Power & Electrical Systems

Power overview

Understanding Your Vehicle's Power. A few minutes now means a seamless journey ahead. Your motorhome is designed to keep everything running smoothly so you can focus on the moments that matter. This guide answers the questions most travellers ask, so you're confident and prepared from the very first night.



ADDITIONAL TIPS

If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

What power systems does my vehicle use?

Your motorhome draws on two independent power sources, each serving a different purpose on the road.

Your engine starter battery is entirely separate from the domestic house battery. Running appliances, lights, or the fridge will not affect your ability to start the vehicle.

- **Domestic Battery (12V)** — Powers the living area: lights, fans, water pump, and fridge. Under normal use, a full charge lasts approximately 12–14 hours.
- **Mains Power (240V)** — At a powered campsite, 240V mains power runs your fridge, and standard power outlets. When plugged into a powered campsite, it automatically recharges the domestic battery through the vehicle's built-in charger.



IMPORTANT INFORMATION

Connect to 240V mains power at least every second night to keep the domestic battery charged and in good condition.

Do NOT plug into a standard home power outlet. Your vehicle requires a 15A campsite supply. A standard 10A domestic socket can overload the circuit, create a fire hazard, and damage your vehicle.

How do I keep the domestic battery charged?

- **Plug into mains power (240V)** — The best option. A powered campsite connection will fully recharge the battery overnight while running your appliances. It requires 10–16 hours of continuous charging via 240V mains power to reach full capacity.
- **Drive the vehicle** — The engine's alternator charges the battery while you're on the road. Keep in mind that several hours of driving are needed for a full recharge, and idling the engine at your campsite is not an effective substitute.





IMPORTANT INFORMATION

A battery that isn't recharged regularly will degrade over time. If it runs flat, appliances will stop working and the battery may need replacement. Staying at a powered site every second night is the simplest way to avoid this.

How long will the battery last when we're off-grid?

It depends on how much you're running. As a guide:

- Light use (lights, water pump, charging devices) approximately 12–14 hours.
- Heavy use – noticeably less.

Running the fridge on 12V battery power alone while parked will drain the battery within 3–4 hours, leaving other appliances without power. Connect to mains power at your next stop to recharge.

Will the fridge keep running when we're not plugged in?

Yes, for a period of time. When unplugged, the fridge switches to the 12V domestic battery and holds the temperature it was last at. It won't cool things further, only maintain them for approximately 3–4 hours before the temperature begins to slowly rise.

How do we check the battery level?

Your vehicle has a battery monitor near the control panel that displays the current charge level. Check it regularly when free camping. If the reading drops below 12V, appliances will begin to underperform. ***If it gets to 11V or below, we recommend you recharge it by either driving, or plugging your vehicle into a powered campsite using the 15amp power cable.***

Our team will walk you through the battery monitor during your vehicle handover. Don't hesitate to ask we're here to make sure you leave feeling confident.

Five Simple Habits for a Well-Powered Trip

- **Keep an eye on your battery level** – A quick glance at the battery monitor each morning takes seconds and gives you the confidence to plan your day especially on free camping nights.
- **Save high-draw appliances for powered sites** – Save them for powered campsites, and you'll have reliable battery reserves for everything else.
- **Switch off what you're not using** – Lights, the water pump, the fridge on a high setting when it's nearly empty – these small draws add up. A quick check before bed can extend your battery life by hours.
- **Let your driving time work for you** – The alternator charges the house battery while you're moving. Use this time to charge devices or run higher-draw appliances, then ease into lighter usage once you've parked.
- **Plan your stops with overnight charging in mind** – Aim for a powered campsite at least every second night. It keeps the battery healthy, lets you enjoy the full range of appliances, and means you're always ready for the next leg of your journey.



240-Volt Electrical System



ADDITIONAL TIPS

If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.

The vehicle is equipped with a 240-volt electrical system which can be used to run the power points and recharge the domestic battery. The external plug is located on the driver's side of the vehicle. Electrical appliances will only work when the van is plugged into an external power source.

To use the 240-volt electrical system:

Connect the vehicles 15AMP electrical cord to a 240-volt external power source.



ADDITIONAL TIPS

It is recommended that the vehicle is plugged into power every 2nd night to keep the domestic battery charged.



IMPORTANT INFORMATION

When connecting the vehicle to mains power, ensure the 240V plug is fully inserted into the vehicle's power inlet before switching on the campsite power. A secure connection helps ensure a reliable power supply and reduces the risk of damage to the plug or socket. You cannot use a standard household power cable as a substitute.

Troubleshooting: The 240V Power Lead is Stuck and Won't Unplug

If you're having difficulty removing the 240V power lead:

Issue	Possible Cause	Solution
240V power lead will not release from the vehicle socket.	Power still switched on at the campsite outlet, or the plug is being pulled by the cable rather than the plug body.	Turn OFF the power at the campsite power outlet before disconnecting the lead. Firmly grip the plug (not the cable) and pull it straight out from the vehicle socket. Do not use excessive force or tools, as this may damage the plug or the vehicle's power inlet. Contact our On Road Support team for assistance if it still will not release — it will require a repair person to fix it.



12-Volt Electrical System

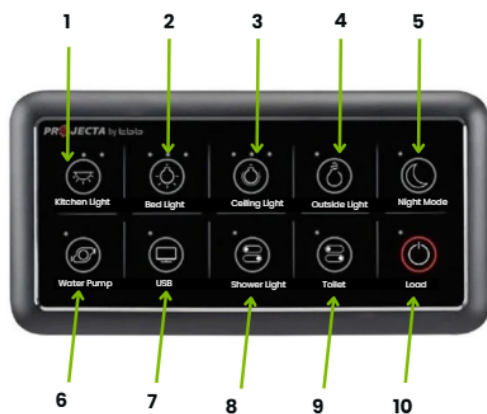
Your vehicle is equipped with a 12-volt battery which is located under the bottom bed. This powers the water pump, fridge and interior lights. The domestic battery is charged by the alternator when the vehicle is being driven and the 240-volt system when it is plugged into mains power source.

The 12-volt electrical panel is located at the back, right side of the vehicle.



ADDITIONAL TIPS

If the 12v battery drops to 11v or below, drive the vehicle or plug into 240v power to recharge it.



Your control panel may look different from the image shown.
Check the labels on your panel for what each button does.

The 12-volt electrical panel is located at the rear, right side of the vehicle.

1. Kitchen light switch off/on
2. Bed area light switch off/on
3. Interior ceiling light switch off/on
4. Exterior light switch off/on
5. Night mode off/on
6. Water Pump off/on
7. USB charging points off/on
8. Shower light off/on
9. Toilet switch for the flush button on the toilet off/on
10. Load switch to turn all 12v/240v off/on

Your vehicle has a second panel, which gives you the status of the fresh, waste water and the battery.

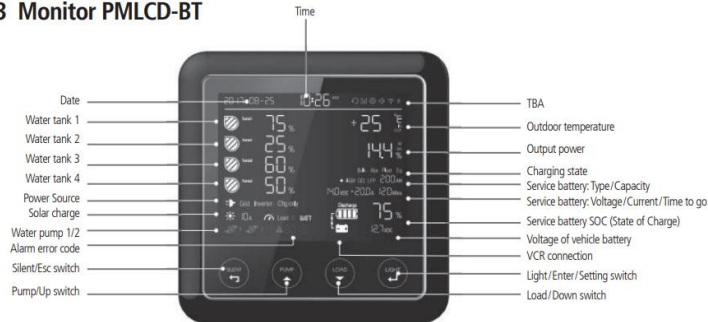


1. Fresh water tank level %
2. Waste water tank level %
3. Battery voltage level
4. Battery status percentage %
5. Silent mode turns screen off/on
6. To turn off/on the battery charger

Here is an excerpt from the device's instruction manual to show what each function does. We do recommend you only use this device to see the battery level and the water tank levels and use the 12v electrical panel to operate the features of your vehicle.



5.3 Monitor PMLCD-BT



5.3.1 Monitor Symbol Explanation

No.	DESCRIPTION	COMMENTS
1	Water level	0%-25%-50%-75%-100%
	Water Tank 1	EMPTY Flashing, the water is less than the recommended level
	Water Tank 2	
	Water Tank 3	
	Water Tank 4	FULL Flashing, the gray water or waste water is more than the alarm level
2	Working Mode	GRID AC grid status
		CHARGE ONLY Battery charger only
3	Load	Load ON Status of DC-Load switch in system: on / off
		BATTERY DC loads are powered by battery
4	Water Pump	Pump 1 is ON
		Pump 1 is OFF
5	Alarm Error Code	Overload alarm
		Over temperature alarm
		System error code. Refer to the error codes on page 22
6	VCR connection	Voltage charging relay (VCR) is connected
		Voltage charging relay (VCR) is disconnected
7	Output power	Voltage of system output
		Current of system output

5.3.2 Switch Explanation

SWITCH	FUNCTION	DESCRIPTION
SILENT &	Stop the fan ventilation in order to reduce the noise Refer to 3.11	Press 'Silent/Esc' button until shows on the screen, then press 'Light/Enter'.
PUMP &	To switch on/off pump	Pump on: Pump off: The detailed steps are shown as below Figure 31
LOAD &	To switch off all the loads connected on DC charger	The function is the same as Load switch in PM4SW10. The detailed steps are shown as below Figure 32
LIGHT &	To adjust the brightness and switch off the backlight of the monitor	Total three levels of brightness
LIGHT & Setting &	To set clock, battery tank quantity etc	Hold down the 'LIGHT' button until the Date zone (Table 20) shows the setting code. It means the unit enters the setting mode. For the full details of setting codes, please refer to Chapter 6.2.1

Table 14 Switch explanation

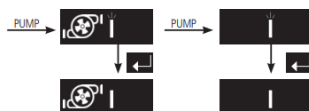


Figure 31 Switch ON /OFF Pump

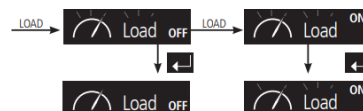


Figure 32 Switch ON/OFF all of the DC Loads



7. TROUBLE SHOOTING

7.1 L.E.D Display on PM435

No.	LED	COLOUR	STATUS	DESCRIPTION
1	Mains	Green	Quick flashing (flash twice every second)	AC input abnormal
2	Str Bat	Green	Quick flashing (flash twice every second)	The Starter Battery is 2~13.4V or >16.0V, while AC power is connected.
3	PV	Green	Quick flashing (flash twice every second)	Solar input voltage error – Solar input >50Vdc
4	Fuse LED	Red	Solid	Fuse blown, need to check load and replace fuse
			ON	Short circuit
			Flash once per cycle	Service battery voltage low
			Flash twice per cycle	Service battery voltage high
			Flash 3 times per cycle	PM400 unit over temp
			Flash 4 times per cycle	Bulk charge timeout
			Flash 5 times per cycle	VCR anomaly
			Flash 6 times per cycle	Environment over temp

7.2 Error Code on Monitor

Table 22 Error LED indicator of PM435

ERROR CODE	DESCRIPTION	ERROR CODE	DESCRIPTION
8001	Lose communication	8018	Battery maintenance notice
8003	Battery voltage low	8019	Water tank 2 is full
8004	Battery voltage high	8020	Water tank 3 is full
8005	PV voltage low	8021	Water tank 1 is empty
8006	PV voltage high	8022	Water tank 2 is empty
8010	Battery temperature high	8023	Water tank 3 is empty
8011	Battery temperature low	8024	Water tank 4 is empty
8012	Internal temperature high	8025	Water tank 1 is full
8013	Starter battery voltage low	8026	Water tank 4 is full
8014	Starter battery voltage high	8027	VCR connect is error
8015	Over load	8028	VCR disconnect error
8016	Output short circuit	8030	Environment temperature is high
8017	Module protection	8031	Bulk stage time-out

Power Points & USB Charging

The vehicle has 2 power points located at the back of the vehicle. These will only work when the vehicle is plugged into an external 240-volt power supply.

The vehicle is equipped with USB PowerPoints, and they are located within the sleeping / kitchen area or on the vehicle's dashboard (vehicle model dependant). These run off the 12-volt battery, you must have "Load" and either "Switch A" or "USB" turned on to use the USB points.



Note, the switch to power the USB ports may say either "Switch A" or "USB".

ADDITIONAL TIPS



If you are going to use your vehicle off-grid, we recommend you recharge your devices using the USB charging ports when driving, so not to drain the vehicle battery.



WATER & BATHROOM

Water & Bathroom

Freshwater Tank

On board the vehicle is a freshwater system consisting of a water pump and freshwater tank. The water tank is located on the passenger side of the vehicle. This water is for the sink, shower and toilet flush.

To fill the freshwater tank:

1. Open the side door to gain access to the locker below for the fresh water. Look for the compartment which says "Fresh water only".
2. Place the end of the water hose into the tank and connect the hose to the tap to fill the vehicle with fresh water.



ADDITIONAL TIPS

Do not use too much pressure as the tank must be vented when filling. In the event of an air bubble, simply remove the hose, reinsert and fill slowly again. The tank is full when the water starts to overflow from the water inlet.



IMPORTANT INFORMATION

A trick when re-filling the freshwater tank is to turn on the water pump and open the tap while you have the hose filling up the tank. You can turn it off once a steady stream of water starts to flow through the tap – this makes sure there are no air bubbles in the pump or pipes. Whenever you get the chance to refill your water tank, take it!



IMPORTANT INFORMATION

The water from the vehicle taps are not recommended for drinking.



Greywater Tank

The greywater holding tank collects wastewater from the kitchen, bathroom sink and shower. You can see the level of your water on the 12-volt switchboard as seen in the picture. It is not uncommon for the greywater level indicator to give an inaccurate reading – it may show 100% even if it is empty.

We recommend emptying your greywater tank as regularly as possible.

To empty the greywater tank:

1. Collect the greywater hose from the storage compartment.
2. Connect the hose to the outlet. Make sure it is firmly attached.
3. Place the other end of the hose into a dump station disposal opening.
4. Open the tank but pulling the lever located at the base of the rear cabinet OR on the rear undercarriage on the passenger side of the vehicle and wait for it to empty.
5. Once the grey water is empty, close the lever and remove the hose. Stow the hose away in the storage compartment.



ADDITIONAL TIPS

Make sure the greywater tank is emptied before refilling the freshwater tank.



Water Pump

To use the water pump:

1. Ensure there is water in your freshwater tank.
2. On the 12-volt panel, turn the "load" and "water pump" on. You will hear the pump quietly start up. The pump operates as part of the 12-volt system. (You must have this button on to operate the kitchen tap or shower)
3. When you are not using the water pump, ensure it is turned off.



IMPORTANT INFORMATION

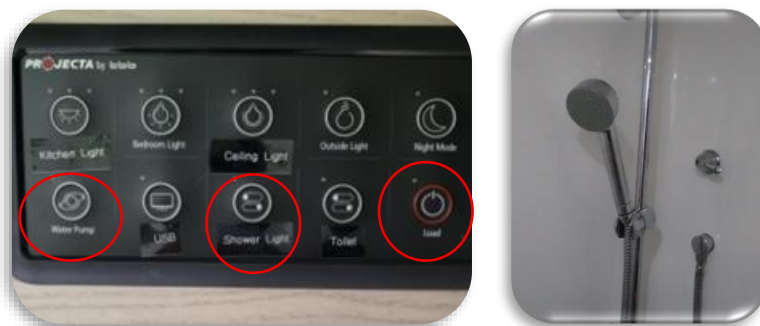
Avoid running the pump when the water tank is empty. Operating the pump continuously with no water can cause damage.

Shower & Hot Water

The shower relies on the freshwater tank for its water supply.

To use the shower:

1. The load and water pump switch must be turned on to pressurise the water system — to turn the water pump on, push the "Water Pump" switch at the control panel inside the vehicle.
2. To warm the water, leave the engine running for at least 30 minutes before the shower.
3. Turn the shower light on if required via the switch on the control panel.
4. Twist the shower tap to the temperature the same as you would use a regular shower to turn it on and off.



The hot water is stored in an 18-litre tank. This is heated up either while driving or when you are plugged into a powered campsite.

The time taken to heat the water can vary but usually when driving, the water will be heated in around 30 minutes. You can also leave the vehicle idling to heat up the water.

If you are using 240-volt power to heat the water, it will 30 minutes also.



REMEMBER

The water cylinder heats as you are driving or when you are plugged into an external power source using the 240V power cable. The Water Pump switch must be turned on, for the shower to operate.



IMPORTANT INFORMATION

The hot water tank is designed to be compact, so we recommend keeping showers short to make the most of your hot water.

Tap & Sink

The vehicle comes equipped with a pressurised water system.

To use the tap:

1. Turn on the load and water pump buttons using the button on the control panel.
2. You will now be able to turn the tap on.



IMPORTANT INFORMATION

We ask that you **do not** put food scraps or any items other than liquids into the sink to prevent it from getting clogged in the first instance.

Troubleshooting: My sink won't drain

Tip	What you need to know
My sink won't drain	The most common reason for a sink not draining is due to the grey water tank not being emptied. Try emptying the grey water tank and see if this works. If the grey water tank is empty and your sink still won't drain, the pipe may be blocked. We recommend pouring hot water or baking soda mixed with vinegar down the sink to unblock the pipe.



Toilet

To use the Toilet:

1. To operate the toilet, turn on the "load" and "Water pump" switch via the control panel. Depending on your vehicle, you may also have a button which says "Toilet" press this also.



2. To add the water to the toilet, it uses a manual pump on top of the toilet. Press the button to fill it with water.



3. To flush, there is a grey lever, either on the bottom right-hand side or in the middle in front of the toilet bowl. You need to push this lever to the side to open the trap door into the toilet cassette and pull it back to close.



4. Once finished, turn off the "Water Pump" and "Toilet" switches via the control panel.

To empty the toilet:

1. Open the toilet cassette door but pressing both buttons on the door at the same time. This is on the exterior of the vehicle on the right side.
2. Lift the yellow or blue tab and remove the cassette.



3. Twist off the yellow/blue cap on the rotating arm and empty waste into a dump station. Empty the toilet cassette regularly at designated dump points. Do not allow the cassette to become overfull, as this may cause spills, leaks, or difficulty emptying.
4. After emptying, add fresh toilet chemical and approximately 0.5 litre of clean water before continuing use. Using toilet chemical as recommended will help control odours and keep the cassette clean.
5. Once the cassette is empty, rinse out with water then slide the cassette back into place.
6. Make sure the lever by the toilet is properly closed.



IMPORTANT INFORMATION

The toilet cassette must be returned completely empty and clean at the end of your hire. Do not leave any water, waste, or cleaning solution inside the cassette.



KITCHEN & APPLIANCES

Using the Kitchen

Gas Bottle

The vehicle is equipped with an LPG gas bottle, housed in a locked storage area on the outside of the vehicle. Use the Gas Locker Key to unlock the LPG storage area before use.

Gas Bottle refills

The gas bottles can be refilled at any location that offers a refill of LPG gas. Depending on your location, it may be best to do a quick internet search for "LPG gas refill near me" to find the best option for you to use. Calling them ahead will help save you time and or disappointment.

In New Zealand, some vendors (Such as at a petrol station) may offer a swap and go service, however the size of the bottle may not match the bottle you already have. Just make sure you check the size of the gas bottle before using the swap option.

Gas Stove

The vehicle is equipped with a gas stove.

IMPORTANT INFORMATION



This stove is not designed for use with pans larger than 20cm.

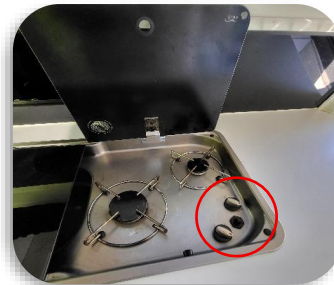
Once you've finished cooking, wait until the burners have cooled down before lowering the lid on the stovetop (if you have a lid).

The stove top lid must be in a fully upright position for the hotplate and grill to ignite.

To use the gas cooker:

1. You will need to unlock the LPG storage area located outside the vehicle. Turn the gas valve anticlockwise to open it — turn it slowly and carefully, and you should feel the valve loosen as you turn.
2. Press the ignition button on the stove and turn the knob to allow the gas to flow, whilst pressing the ignition button until the flames light.
3. Hold the button for a few seconds, then release.
4. Adjust the flame, turning it to your desired level.





IMPORTANT INFORMATION



Always have the vehicle well-ventilated while using the gas cooker. DO NOT leave the gas bottle valve on when not in use. It is not safe to use cooking appliances for comfort heating. Always have sufficient ventilation when using this appliance by opening a window or door of your vehicle.

ADDITIONAL TIPS



Look for LPG 'refill' stations rather than bottle swaps. A lot of bottle swaps do not carry the 2kg bottles used in our campers.

Fridge

The fridge in your vehicle operates via the 12-volt or the 240-volt system when plugged into a powered campsite.

To use the fridge:

1. Depending on your vehicle, you may have a switch which will need to be turned on for the fridge to work. This switch will be located next to the fridge. Turn the switch on.
2. Twist the dial on the fridge to setting 3.
3. Check that the green light is on in the fridge, above the power button – this will indicate the fridge is on and working.



IMPORTANT INFORMATION



If the vehicle is NOT plugged into the mains and is left stationary for an extended period, leaving the fridge on could drain the domestic battery.



COMFORT & ENTERTAINMENT

Comfort & Entertainment

Lights

The vehicle is equipped with cabin lights and an exterior light.

To use the lights:

Press the "load" and the required light button on the main control panel.



SLEEPING & LIVING

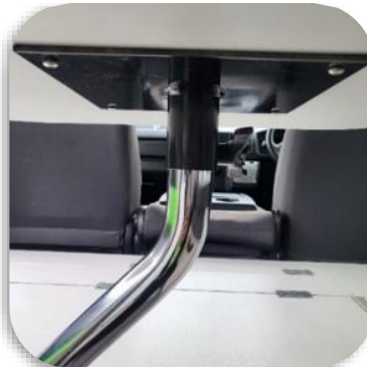
Setting up for the night

Dining Table

The vehicle is equipped with an inside dining table, located in the storage compartment. The table comes in two parts: the tabletop and a removable leg. They are stored under the seat in the back of the van.

To set up the table:

1. Place the table leg into the hole in the floor and twist the black knob to fit it firmly.
2. Once the table leg is stable, position the tabletop onto the leg. There's a locking bolt that helps secure the tabletop to the leg.
3. To disassemble, reverse the process and store both components back under the seat in the storage compartment.



Beds

The vehicle is equipped with 2 double beds.

To use the bottom bed:

1. Gently slide the bed frame out of its storage position.
2. Lay the mattress onto the frame. Ensure it fits well and is evenly distributed across the frame.
3. If needed, adjust the front seats to better accommodate the mattress squabs.
4. Use the linen provided to cover the bed.





To use the Top bed:

1. Unclip both hooks to release the bed net.
2. Pull the middle tab to slide the mattress out.
3. The frame is the correct size to fit in the designated space so it lays flat and secure.
4. To access the top bed, place your foot on the step alongside the window.



Storage

The vehicle has a dedicated storage area located under the middle sliding compartment of the bottom bed.



FUEL, MAINTENANCE & ROADSIDE

Fuel, Maintenance & Roadside

Fuel

When operating the vehicle, it is essential to use Unleaded 91 Petrol.



ADDITIONAL TIPS



On hills, use lower gear to help you. This means you are not constantly using the brakes when going downhill and means you can get up hills faster.

IMPORTANT INFORMATION



If you put any other fuel (such as diesel) or water, DO NOT drive the vehicle. Contact JUCY roadside assistance immediately. Your vehicle will need to have the incorrect liquid extracted and it may need to be towed.



Jack & Spare Tyre



IMPORTANT INFORMATION

If you do change your tyre whilst on the road with us, please call us to let us know so that we can ensure our vehicle maintenance team are notified to replace the spare tyre when you return your vehicle for the next customer.

If you have one of the following vehicle registrations, please follow the Flat Tyre Repair Kit instructions in the event of a puncture:

- QJZ332
- QJZ285
- QJZ284
- QJZ334
- QJZ287
- QJZ283
- MPK763

For all other vehicles, please follow the Spare Tyre instructions.

Spare Tyre

In the event of a puncture, please use the tools located under the passenger seat on the left side, accessible when opening the sliding door.



The spare tyre can be found on the front of the vehicle, however, in some vehicles, it may be located on the back.

To access the spare tyre on the front, remove the wheel cover then use the wheel brace to remove the wheel nuts and release and remove the spare wheel.

To access the spare tyre located under the rear of the van, use the wheel brace as per the picture below. Unscrew the bolt located on the inside rear of the vehicle on the floor anticlockwise.





IMPORTANT INFORMATION

Be careful when as the tyre can heave and drop when released.

Always make sure the spare tyre is securely fastened before driving.



Flat Tyre Repair Kit

In the event of a puncture, please use the flat tyre repair kit, located at the rear of the kitchen cassette as pictured. **The Flat Tyre Repair kit is for emergency use only! Slime's Emergency Tyre Sealant is designed as a temporary formula in passenger vehicles and must be removed within 3 days or 170 kilometres whichever is first.**





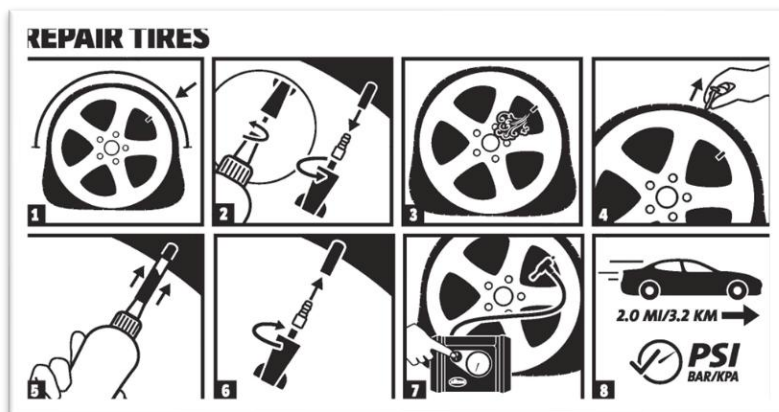
IMPORTANT INFORMATION

Engine should be running while using this inflator. It is recommended that you operate the inflator with the vehicle's engine running to achieve the optimal inflator performance. Never start a vehicle with the inflator plugged into the DC 12 Volt power socket.



IMPORTANT INFORMATION

DO NOT use inflator continuously for more than 15 minutes. Allow unit to cool approximately 25 minutes between uses. Do not leave inflator unattended.



1. Start by rotating the tyre so that the valve stem is in the upper half of the tyre.
2. Slowly remove the valve core with the valve core tool provided, which can be found in the cap of the bottle. Take care to keep a hold of the valve core as remaining pressure in the tyre can cause the core to shoot out.
3. Allow the tyre to fully deflate.
4. Remove the puncturing object if possible.
5. Place white cap on sealant bottle. Attach the filler tube to the bottle tip and tyre valve stem and squeeze in the recommended amount of Slime Tyre Sealant.





6. Replace the valve core.
7. Inflate the tyre.
8. Drive for 3.2km and stop to verify that the puncture has been sealed.
9. Check tyre pressure. Reinflate if necessary.

NOTE: Engine should be running while using this inflator. See Warning Section for further details.

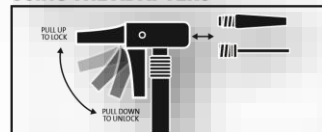
INFLATE TIRES



1. Attach quick connect air hose onto tire's valve stem and pull lever up to lock.
2. Plug power cord into 12 volt accessory power outlet.
3. Press ON/OFF switch to turn on inflator. Inflate tire to manufacturer's recommended air pressure.* When proper pressure is reached, press ON/OFF switch to turn off inflator. Unplug power cord and remove air hose connector.

***NOTE:** Correct tire pressure can be found in vehicle owner's manual or on driver's side door jamb.

USING THE ADAPTERS



1. To unlock the quick connect, pull handle down.
2. Place the adapter into connector and pull up on handle to lock in.

TROUBLESHOOTING

Inflator does not turn on:

- Check the fuse. It may have blown: 12V fuse is located in the plug adapter. To replace, unscrew the tip, remove fuse, and inspect. If necessary, replace fuse with 15A, 250V (5mmx20mm).



- Check vehicle's power outlet fuse; it should be a minimum of 15 amps.
- Check receptacle and plug terminals for dirt. Use a non-conductive probe (not fingers or metal) to dislodge and remove debris.
- Push the power plug firmly into the receptacle and twist it back and forth.

Inflator runs but does not inflate:

- Be sure the air hose connector is secured tightly onto the valve stem.
- Check tyre for leaks. Check hose for breaks and leaks at fittings.

Inflator runs slowly:



- The inflator may have overheated from excessive use. Shut it off and allow it to cool for 25 minutes.
- The voltage may be too low. Check the condition of your vehicle's battery.



IMPORTANT INFORMATION

If tyre is totally deflated, it is possible that the tyre could separate from the rim allowing air to leak out when trying to inflate. In the event this occurs, it may be necessary to jack up the tyre prior to inflation.

Dispose of this product at an e-waste recycling collection point or facility. Do not place in the trash or standard recycling receptacle.

SEALANT REMOVAL INSTRUCTIONS

For the tyre repair professional only:

Slime Tyre Sealant is non-flammable and water based so clean up is simple. The sealant should be rinsed or wiped out of the tyre prior to making a permanent repair. Should any sealant fall on the shop floor, simply wipe it up with a rag and rinse off the area with water. If TPMS sensor is present, wipe sensor with damp rag prior to reinstallation. This sealant will not corrode or negatively affect the rim or tyre.



Additional Information

Item	Specification
Tyre size	195/R15
Tyre pressure	50 PSI
Oil type	10W40
Coolant type	Red Coolant (any brand)
Car Battery	55D23R



IMPORTANT INFORMATION

Do not mix coolant colours. If the coolant in the vehicle is red, use red. If green, use green.



IMPORTANT INFORMATION

Service stations may not have the correct oil type for our fleet.
It is recommended to visit a mechanic who will most likely have the correct oil type you need to purchase if an oil top up warning comes on.



VEHICLE RETURN

Vehicle Return

Get ready for vehicle drop off

Please return your vehicle at the time listed in your booking confirmation.



IMPORTANT INFORMATION

Sorry, no after-hours drop-offs; we want to make sure everything's safely checked back in.

Before you say goodbye to your vehicle

- Top up the fuel and gas (if applicable based on your confirmed booking date) to the same levels as when you picked up.
- Remove all your items, including any food or gear from cupboards, drawers, or storage.
- Tidy up the vehicle — a quick clean, dishes done, and rubbish taken out.
- If you confirmed your booking on or before 31st April 2026, you will need to ensure you return vehicle to us with your LPG gas bottles full.
- If you confirmed your booking on or after the 1st May 2026, you can return your vehicle with empty LPG gas bottles, because you have paid for this with the LPG Fee applied to your booking.
- If your vehicle has a toilet cassette and grey water tank, please empty them at an authorised dump station before you return.
- Then just hand the keys back to our friendly team and you're all set!

